

Re: Resetting password on logon – OWA/Exchange

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2008-08/msg01460.html>

- *From:* Gabe G <GabeG@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 20 Aug 2008 16:15:01 -0700
-

I changed the passwordchangeflags value from 6 to 0.

The change did not resolve my issue; also, what is happening now is that after I reset the password and flag the option to have user change password on OWA login, instead of typing in the reset password and getting a "the user name or password that you entered is not valid. Try entering it again..." message on the OWA logon page, I get an an HTTP error 403 – Forbidden: "Access is denied. (IIS) – You are not authorized to view this page".

1. Is there a way to change the login page back to where it just tells the user that the user name or password they entered is not valid, instead of that IIS page?
2. Since the changepasswordflags 0 change didn't work, do I have to go through with doing the hotfix?

"Jamestechman" wrote:

Yes; must be set to 0.

```
C:\InetPub\AdminScripts> cscript adsutil.vbs set w3svc  
\PasswordChangeFlags 0
```

James Chong (MVP)
MCITP | EMA; MCSE | M+, S+,
Security+, Project+, ITIL
msexchangetips.blogspot.com

On Aug 8, 1:35 pm, "Gabe G." <rng9...@xxxxxxxxxx> wrote:

Re: Resetting password on logon – OWA/Exchange

Don't do the hotfix just yet; just do the PasswordChangeFlags to 0 first.

```
C:\InetPub\AdminScripts> cscript  
adsutil.vbs set w3svc  
\PasswordChangeFlags 0
```

FIX: You experience various problems when you use the Password Change pages in IIS 6.0
<http://support.microsoft.com/kb/833734>

James Chong (MVP)
MCITP | EMA; MCSE | M+, S+,
Security+, Project+, ITIL
msexchangetips.blogspot.com

On Aug 6, 7:25 pm, Gabe G
<Ga...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote:

I had a user who is on business travel contact me and asked if I could reset her network/Exchange password so that she could once again access her email via OWA 2007.

I went to ADUC, reset her password to a default simple password, and then selected the option to have the user reset her password upon next logon. The user then goes to the OWA

Re: Resetting password on logon – OWA/Exchange

page, pops in her credentials, but OWA doesn't accept them. She tries a few times, then calls me back. I repeat the same process, ask her to try it again, and still a no go. I then confirm the problem by going to OWA and trying to log on as her.

WORKAROUND: What I ended up doing is going to ADUC, resetting her password to the default password, then going back into the user account and going to the Account tab and flagging the option to have the user change her password on logon. The user logs on with the default password, gets into OWA successfully, selects the option near the top of her list of messages to change her password, and she does so. After resetting her password, she is sent back to the logon screen, and from there she can log in normally.

I completely don't mind doing this type of workaround to get it to work, but is there a reason why she wasn't able to get into her

Re: Resetting password on logon – OWA/Exchange

OWA mailbox when
I
tried reset the password and
flagged the option to change
her password
upon
logon? Again, it seems to
work with the workaround
listed above, but I
find
this all a bit odd.– Hide
quoted text –

– Show quoted text — Hide quoted text –

– Show quoted text –