

Re: Change permission in a public folder.

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<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2008-05/msg02476.html>

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- *From:* "Carlettus" <[bionews@xxxxxxxxxxxxxxxxxxxx](mailto:bionews@xxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 30 May 2008 13:36:44 +0200
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Hi Robbin,

nice to talk with you.

your understandings were correct and I was logging as domain admin with owner permission on that folder. In other folders I can make it but in this one no.

I downloaded the software PFDAVadmin and made the changes. It worked immediately.

Thank to both of you,

your help was really precious.

I wish you a nice day

Carlo

""Robbin Meng [MSFT]"" <[v-robmen@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:v-robmen@xxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:kpiu5iwwIHA.1784@xxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:kpiu5iwwIHA.1784@xxxxxxxxxxxxxxxxxxxxxxxx)

Hello Carlo,

Thank you for your post. My name is Robbin Meng, and it is my pleasure to work with you on this issue!

Please allow me to confirm that my understandings are correct. As I understand it, the issue is:

You have tried to modify the client permission on a folder located in the Public Folder both via the Outlook or Exchange 2003 Enterprise side, how nothing really changed.

If I have misunderstood your concerns please feel free to let me know.

First, as James asked, does this issue "only occur to this instance i.e. just this user and particular folder or you cannot make any permission modifications on your PFs at all?" Please let us know.

Based on the current situation, let's try the following two suggestions:

Suggestion 1: Delegates user permission at the mailbox level

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This problem occurs because the permissions at the mailbox level are written incorrectly. The permissions at the mailbox level may be written incorrectly when you use virus scanners scan to drive M or when you back up drive M by using a file level backup.

To work around this problem, grant Delegate access to any mailbox account, apply the Delegate access, and then remove Delegate access from the account. This action forces a re-write of the Access Control Lists (ACL) at the mailbox level, which propagates to the folders.

To grant, apply, and then remove Delegate access:

1. In the Microsoft Outlook client, click Tools, click Options, and then click Delegates.
2. Click Add, and then click any user in the global address list field.
3. In the Permissions page, click OK, click Apply, and then click OK again.
4. Click Tools, click Options, click Delegates, and then remove the user that you added in step 2.

### Suggestion 2: Check PF permission with Exchange Server Public Folder DAV-based Administration Tool

Use the Exchange Server Public Folder Distributed Authoring and Versioning (DAV)-based Administration tool (PFDAVAdmin) to perform various management tasks related to public folders and mailboxes. The tool checks the permissions status of each public and mailbox folder and corrects any problems found. The ability to bulk export/import the permissions and replica lists make this tool invaluable in achieving greater productivity in managing public folders. The program can also reports content information of each public folder and mailbox folder such as the number of items in each folder, size of folder and most recent modification date of any item in the folder.

Download: Microsoft Exchange Server Public Folder DAV-based Administration Tool

<http://www.microsoft.com/downloads/details.aspx?familyid=635BE792-D8AD-49E3-ADA4-E2422C0AB4>

Note: Please make sure you follow the instructions provided in file 'PFDavAdmin.doc' which is in the self-extracting package. PFDAVAdmin is supported when running with Exchange 2000 Server, Exchange Server 2003 and Exchange Server 2007.

For more information, Please check the below articles:

You cannot set permissions on folders in a mailbox in Exchange 2000 Server or in Exchange Server 2003

<http://support.microsoft.com/kb/323611/en-us>

Re: Change permission in a public folder.

You cannot create a new public folder in Exchange 2000 Server, in Exchange Server 2003, or in Exchange Server 2007  
<http://support.microsoft.com/kb/313866/en-us>

Hope this helps.

Thank you for your time and cooperation!

Best regards,

Robbin Meng(MSFT)

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For urgent issues, you may want to contact Microsoft CSS directly. Please check <http://support.microsoft.com> for regional support phone numbers.

Any input or comments in this thread are highly appreciated.

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