

Re: What's happened to Microsoft Support?

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2008-04/msg02738.html>

- *From:* "Lee Derbyshire [MVP]" <email_a@t leederbyshire d.0.t c.0.m>
 - *Date:* Tue, 29 Apr 2008 14:10:41 +0100
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Many Web sites assume that everyone has enormous capacity, and MS is certainly as guilty as anyone on this respect. But the page in question is actually very simple. Can you tell if the error message is generated by the server (e.g. because it is temporarily malfunctioning), or by your browser (e.g. because it can't resolve the server name)? It doesn't look like a typical browser error. Are you using IE?

"AlanTerrill" <AlanTerrill@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:D3882EAF-8529-434C-91CF-97B79CBC3691@xxxxxxxxxxxxxxxxxxxx>

Just tried again and got this:
An error occurred rendering the requested content.

URL: /support/contact/default.asp?SD=gn&LN=en-gb

The operation has timed out

My internet link is slow (232Kb when I tested it just now), but I can reach every other site I've tried. Have they put so much active content ton the pages that only fast broadband can reach them?

Alan

"Lee Derbyshire [MVP]" wrote:

The link seems to be okay now (at least is was just now when I tried it). If had a few Page Not Finds on the MS site in the last few days. I can only assume that things are being moved around a bit. Again.

Lee.

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Outlook Web Access For PDA , OWA For WAP

Re: What's happened to Microsoft Support?

www.leederbyshire.com
email a@t leederbyshire d.0.t c.0.m

"AlanTerrill" <AlanTerrill@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:204F8830-FC45-43BB-BEA5-9B7BBFF14583@xxxxxxxxxxxxxxxxxxxx

Thanks – I just tried that and got the same page unavailable message!

Alan

"Oliver Moazzezi [MVP]" wrote:

Try

<http://support.microsoft.com/default.aspx?scid=/support/contact/default.asp>

Oliver

"AlanTerrill"
<AlanTerrill@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:22D88C43-A5D3-414C-97AD-F7B4FD4EFFD7@xxxxxxxxxxxxxxxxxxxx

Sorry to post this here, but I can't find a forum for the Microsoft website. I was just looking for an answer to an exchange problem and I found a link to a knowledge base article. I clicked on it and got a 'internet explorer cannot display this webpage' message. I tried going to microsoft.com then clicked on 'support' and I now get a new floating menu with little pictures for

Re: What's happened to Microsoft Support?

Knowledge base etc –if I
click on any of them I get a
completely
blank
page
in ie6 or firefox, and a
'cannot display this page'
message in ie7.

What's
going on? This is the same
from any PC or server in my
organization.

Is
anyone else getting this
problem. I can't contact
Microsoft as the
contacts
link doesn't go anywhere
either!