

RE: Duplicate phantom object in GAL

Source:

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- *From:* Maximilian <smx69@xx>
 - *Date:* Tue, 22 Apr 2008 06:00:01 -0700
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More information on this one.

the object has been found, but it's funny.

It only can be found when connecting using GC port 3268, but not the LDAP port 389.

The object data are:

Dn: CN=Mark de

Bay\0ACNF:e5670711-1400-4f67-84d1-76ec72fe6ca5,CN=LostAndFound,DC=emea,DC=int,DC=genesyslab,DC=

canonicalName: emea.int.genesyslab.com/LostAndFound/Mark de Bay

CNF:e5670711-1400-4f67-84d1-76ec72fe6ca5;

description: Sales Workforce Manager;

name: Mark de Bay

CNF:e5670711-1400-4f67-84d1-76ec72fe6ca5;

objectClass (4): top; person; organizationalPerson; user;

However if I enable Advanced features in ADUC, the LostAndFound container is empty.

I found it by LDP tool by (givenName=Mark) query but, being connected on 3268 port, it's read only and I can't delete it. If I try to connect via 389, the object is not there and there's nothing to delete :(

Yet GAL picks it up all right and p**ses the person off big deal.

Modifying my original question into:

-- "How do I *delete* this object"?

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Maximilian

"Maximilian" wrote:

Hello folks,

one of my users is experiencing duplicate entries for him in the GAL.

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When doing any LDAP searches in the domain, there is only one user let's say "Mark de Bay" (names changed). This account is working OK, and the person can send and receive his email.

However when doing search from Outlook in the Global Address List, you can see an older phantom object with name "Mark De Bay" (note the capital D). This object is NOT a full-fledged user. It has lesser tabs in its properties, and the only ones working are the General, Phone/Notes and E-mail addresses.

The email of the phantom object is different. But the worst part is it has a telephone number. Some people when looking for Mark De Bay take note of the wrong entry and call person having his old mobile, causing grief to both him and Mark.

If you try to send mail to the phantom object, it comes up as /o=MyOrg/ou=EUR-NL/cn=Recipients/cn=MarkD -- this EUR-NL is an old Admin Group which has since been deleted. The real MarkD account is /o=MyOrg/ou=ORG_EUROPE/cn=Recipients/cn=Markk

All my attempts to locate the phantom object are unsuccessful. :(
The user is very unhappy about the situation and I want to help him.

How do I find and destroy the old object? I have Active Directory Explorer at my disposal, LDP and ADSI Editor.

Any help will be appreciated.

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Maximilian