

Re: emails not arriving or being sent problem

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2008-03/msg00270.html>

- *From:* "uaccaboia" <no_spam@xxxxxxxxxxxx>
 - *Date:* Tue, 4 Mar 2008 23:28:26 +0100
-

Can you give more information on your server (O.S. Version ??, roles ??)

Do you have changed password, disabled, renamed or deleted the original administrator account ?

"Lenny" <lenny@xxxxxxxxxxxx> ha scritto nel messaggio
news:it-dnaL3KNvYO1DanZ2dnUVZ8tKsnZ2d@xxxxxxxxxxxx

Hi,

Sorry about this but I am new to Exchange and this question might not make sense.

I have an exchange server that is getting emails using VPOP3 Version 2.1.0e. This program is then transferring the emails to the relevant LAN email boxes. I have noticed that there is a huge cue within the VPOP program to process the emails to the email box accounts in Exchange Server V. 5.5 build 2650.24 Service pack 3. I am sure that VPOP is working fine so I have checked the event viewer and I am getting some application errors. I am afraid I don't know how to cure these issues and am having trouble finding the answers on the internet. below is a list of the errors in the startup order that they have appeared when I have restarted the server. Any help would be very appreciated as I have 20 people without emails at the moment. One other thing – Users within the LAN can email each other but they are all unable to send or receive emails from outside the LAN. There are no errors coming up in Outlook when trying to send or receive on the client PC's.

Event Type: Error

Event Source: MExchangeDS

Event Category: LDAP Interface

Event ID: 1306

Date: 04/03/2008

Time: 18:18:06

Re: emails not arriving or being sent problem

User: N/A

Computer: MAILSERVER-SKEG

Description:

Register LDAP protocol failed with error 10048. If port number 389 is used by another application, change to an unused port, then shut down and restart Microsoft Exchange Directory Services. Contact Microsoft Support Service if condition persists.

Event Type: Error

Event Source: IISInfoCtrs

Event Category: None

Event ID: 1003

Date: 04/03/2008

Time: 18:18:07

User: N/A

Computer: MAILSERVER-SKEG

Description:

Unable to query the IIS Info service performance data. The error code returned by the service is data DWORD 0.

For additional information specific to this message please visit the Microsoft Online Support site located at:
<http://www.microsoft.com/contentredirect.asp>.

Data:

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Re: emails not arriving or being sent problem

Event Type: Error

Event Source: MExchange Pop3 Interface

Event Category: Configuration

Event ID: 11508

Date: 04/03/2008

Time: 18:18:22

User: N/A

Computer: MAILSERVER-SKEG

Description:

Accept clients on POP3 interface failed in function HrRegisterProtocol with error 0x2740.

Event Type: Error

Event Source: MExchangeIS

Event Category: General

Event ID: 1194

Date: 04/03/2008

Time: 18:18:22

User: N/A

Computer: MAILSERVER-SKEG

Description:

Accept clients on external interface POP3 failed with error 0x80004005.

Event Type: Error

Event Source: MExchangeIMC

Re: emails not arriving or being sent problem

Event Category: Initialization/Termination

Event ID: 4072

Date: 04/03/2008

Time: 18:18:32

User: N/A

Computer: MAILSERVER-SKEG

Description:

The Internet Mail Service administrator account is no longer valid. The Internet Mail Service will not start until you recreate the administrator account or configure the Internet Mail Service to use another administrator account.

Event Type: Error

Event Source: W3Ctrs

Event Category: None

Event ID: 1003

Date: 04/03/2008

Time: 18:19:03

User: N/A

Computer: MAILSERVER-SKEG

Description:

Unable to query the W3SVC (HTTP) service performance data. The error code returned by the service is data DWORD 0.

For additional information specific to this message please visit the Microsoft Online Support site located at:
<http://www.microsoft.com/contentredirect.asp>.

Data:

0000: ba 06 00 00 °...

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