

Exchange 2007 Connectivity Issue

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We have recently installed a new exchange 2007 sever into our organization. We only have a single exchange server so it connects directly out to the internet. All is well with the server and mail flow. The problem that we have is with Outlook. Users using Outlook versions 2002 through 2007 have a problem, all day long they see error messages saying that the connection to the sever has been lost and then that the connection has been restored. All of our branch offices use a VPN (CISCO) to connect back to the corp office. I loose no traffic over the VPN and the ping times are at lowest 20ms and under and the highest is 80ms to one very remote site. Recent research led us to think that the problem was packet fragmentation on our network. We made corrections, and network and routers are now operating optimally, but we are still having the problem with outlook. I am running out of ideas on this one. We have tested and retested remote site connectivity to corp with no traffic loss. Even when the errors are being seen. They show up a seemingly random times on all clients. All clients are setup to use HTTP/RPC to connect to the exchange server.

Any thoughts would be appreciated.

Thanks

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MIS
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