

Re: Exchange performance help

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2008-01/msg02132.html>

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Average read time of 26 ms fall into the category of "your storage subsystem is performing poorly"

For the 9548s, get and run the Nomas tool. Last I heard, Dave Goldman was the keeper of the tool.

"UselessUser" <UselessUser@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:4D6E1883-8FF5-4BAC-807A-6C4D608F7B7E@xxxxxxxxxxxxxxxxxxxx

Hi all,

We are occasionally getting the "Outlook is trying to get data from <Exchange Server>" message in Outlook. (Especially when trying to open other people's calendars) I am attempting to troubleshoot this. I have found the following articles:

<http://support.microsoft.com/?id=839862>
<http://support.microsoft.com/kb/892764>

We are getting the 9548 warnings about master sid approximately 15-30 times a minute, I believe that this issue will be resolved automatically the next time we plan downtime to patch Exchange (Currently on store.exe 7638 SP2).

So I decided to look at the performance monitors as the article suggests, but the problem is while I am doing this, I cannot tell what the values mean... Are they in milliseconds etc? Here is a snapshot of what I have...

RPC Averaged Latency – Last 0 Average 4 Minimum 0 Maximum 11
RPC Operations/Sec – Last 1192.291 Average 161.726 Minimum 2.985 Maximum 1460.323
RPC Requests – Last 0 Average 0 Minimum 0 Maximum 4
Processor Time – Last 7.026 Average 3.530 Minimum 0 Maximum 10.479
Log Record Stalls/sec – Last 0 Average 0.182 Minimum 0 Maximum 9.955
Average Disk Sec/Read – Last 0.006 Average 0.026 Minimum 0 Maximum 0.227

Re: Exchange performance help

Average Disk Sec/Write – Last 0 Average 0.015 Minimum 0 Maximum 0.037

Current Disk Queue Length – Last 0 Average 1 Minimum 0 Maximum 91

How does this look? Also what counter can I use to see the impact of the accounts with no master sid (Or zombie users?)

Many Thanks