

Re: Setting up IMAP on exchange 2003 server

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-11/msg00100.html>

- *From:* "Ed Crowley [MVP]" <curspice@xxxxxxxxxxxxxxxx>
 - *Date:* Thu, 1 Nov 2007 17:23:51 -0700
-

Sorry, I can't help you further, then.

--

Ed Crowley

MVP – Exchange

"Protecting the world from PSTs and brick backups!"

"ANDY" <ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:0E79DDED-3836-4AD5-9D61-6644CEF433B3@xxxxxxxxxxxxxxxx>

Ed, beleive me I tested all these commands successfullyand even I got the test email. I referred the document given below for all steps. This doc is for SMTP test.

<http://support.microsoft.com/default.aspx/kb/323350>

The only reason I am not posting here my results is for security reasons.

I

do not want to display my doimain and my email address here. The SMTP is working fine, but our IMAP client is unable to send email. outgoing is not working for some reasons. Please advice.

"Ed Crowley [MVP]" wrote:

Please post the conversation as I asked. That is, copy the content of the command window and paste it into your reply.

--

Ed Crowley

MVP – Exchange

"Protecting the world from PSTs and brick backups!"

"ANDY" <ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:09A0144C-F523-46D2-885A-333B58AAF5BF@xxxxxxxxxxxxxxxx>

ED,thanks for your input. Actually when I did telnet I get the prompt
220

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ok,
also it gives me mail from: billg@xxxxxxxxxxxxx and says
sender ok.
and
also
when I type RCPT to and type address and type the test mail,
but I
never
got
the test mail. Is there anything blocking to this test mail? am
i
supposed
to
get back the reply. However, it did not give me any other
errors.

"Ed Crowley [MVP]" wrote:

I don't believe that it should be necessary to
create a different SMTP
virtual server.

From your machine that runs Outlook (and
handles SMTP unsuccessfully)
try
this:

```
C: />telnet servername.domain.com 25
HELO yourid.domain.com
MAIL FROM:billg@xxxxxxxxxxxxx
RCPT TO:yourmailbox@xxxxxxxxxxx
DATA
This is a test.
..
QUIT
```

If you're successful, your mailbox
(yourmailbox@xxxxxxxxxxx) will
receive
the
message from billg@xxxxxxxxxxxxx You
should get a banner identifying
the
Exchange server after the telnet, and then
you should get 220 OK
responses
afterward, or something a little different as
appropriate. Please
post
the

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conversation.

--

Ed Crowley
MVP – Exchange
"Protecting the world from PSTs and brick
backups!"

"ANDY"

<ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:EAAEB401-73BB-47C9-A8D3-293112CFE545@xxxxxxxxxxxxxxxxxxxx

Yes I followed al the steps
for SMTP. It still did not
work.
Although
is
it
required to create another
SMTP virtual server? I am
currenly using
the
Default SMTP Server.
Please advise.

"Ed Crowley [MVP]" wrote:

Did you
follow all
the SMTP
steps too?
SMTP is
what's used
to send
mail;
IMAP is
just the
mailbox
retrieval
part.

--

Ed Crowley
MVP –
Exchange
"Protecting
the world
from PSTs
and brick
backups!"

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"ANDY"

<ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in

message

news:130E7C7A-88F3-4DC2-A043-0B6A97060CC2@xxxxxxxxxx

Ed,

I

have

referred

this

link.Please

see

below.

I

followed

all

the

steps

as

per

this,

as

a

test

I

also

configured

the

IMAP

client

on

outlook

2007

but

again

I

am

unable

to

send

emails.It

sits

in

outbox,

it

also

happens

in

iphone.Please

advice.

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<http://blog.monkeykit.com/2007/08/31/how-to-setup-imap4>

"Ed
Crowley
[MVP]"
wrote:

If
the
iPhone
is
an
IMAP
client,
then
it
should
work.
You
haven't
provided
any
details
how
you've
configured
iPhone
users
to
connect,
so
I
can't
comment
on
why
they
might
not
be
working.
--
Ed
Crowley
MVP
-
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"Protecting
the
world
from
PSTs
and
brick
backups!"

"ANDY"
<ANDY@XXXXXXXXXXXXXXXXXXXXXXXXXXXX>
wrote
in
message
news:B45E29E9-1B57-4B17-86FB-BDCB634D94

Ed,
we
are
using
outlook
for
all
clients
and
everything
works
fine
inbound
and
outbound.
However,
the
reason
IMAP
is
configured
so
that
iphone
users
can
do
send/receive
emails,
but
the
problem
we
are
having

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is
currently
iphone
users
are
unable
to
send
emails.
Please
advice
if
any
solution
to
this.

"Ed
Crowley
[MVP]"
wrote:

Outlook
really
works
better
when
using
MAPI;
IMAP
is
a
much
less
functional
protocol.

Are
the
Outlook
clients
configured
to
authenticate
for
sending
outbound
mail?
Using
the

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all
my
IMAP
clients
can
send
email.
Currently
outlook
is
configured
for
IMAP.
All
IMAP
clients
are
unable
to
send
emails
and
sits
in
outbox.
Please
advice.

"Ed
Crowley
[MVP]"
wrote:

I've
never
seen
a
client
that
supports
a
secondary
SMTP
server.

--
Ed
Crowley
MVP
-
Exchange

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"Protecting
the
world
from
PSTs
and
brick
backups!"

"ANDY"
<ANDY@xxxxxxxxx
wrote
in
message
news:729E871D-21

I
understand.
The
SMTP
Server
is
configured,
also
do
I
have
to
configure
secondary
SMTP
virtual
server,
if
so
how?
Is
there
any
documentati
How
outgoing
emails
working?
please
let
me
know.

"Ed
Crowley

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[MVP]"
wrote:

IMA
isn't
used
to
send
mail
it's
a
prot
to
retri
mail
from
a
mail
on
a
serv
IMA
clie
typic
send
usin
SMT
--
Ed
Crov
MV
-
Excl
"Pro
the
worl
from
PST
and
brick
back

"AN
<AN
wrot
in
mess
new

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