

## Re: Setting up IMAP on exchange 2003 server

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-10/msg02909.html>

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- *From:* ANDY <[ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 31 Oct 2007 13:44:01 -0700
- 

ED,thanks for your input. Actually when I did telnet I get the prompt 220 ok, also it gives me mail from: billg@xxxxxxxxxxxxx and says sender ok. and also when I type RCPT to and type address and type the test mail, but I never got the test mail. Is there anything blocking to this test mail? am i supposed to get back the reply.However, it did not give me any other errors.

"Ed Crowley [MVP]" wrote:

I don't believe that it should be necessary to create a different SMTP virtual server.

From your machine that runs Outlook (and handles SMTP unsuccessfully) try this:

```
C:/>telnet servername.domain.com 25
HELO yourid.domain.com
MAIL FROM:billg@xxxxxxxxxxxxx
RCPT TO:yourmailbox@xxxxxxxxxxxx
DATA
This is a test.
..
QUIT
```

If you're successful, your mailbox (yourmailbox@xxxxxxxxxxxx) will receive the message from billg@xxxxxxxxxxxxx You should get a banner identifying the Exchange server after the telnet, and then you should get 220 OK responses afterward, or something a little different as appropriate. Please post the conversation.

—  
Ed Crowley  
MVP – Exchange  
"Protecting the world from PSTs and brick backups!"

"ANDY" <[ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message [news:EAAEB401-73BB-47C9-A8D3-293112CFE545@xxxxxxxxxxxxxxxxxxxx](mailto:news:EAAEB401-73BB-47C9-A8D3-293112CFE545@xxxxxxxxxxxxxxxxxxxx)

Yes I followed al the steps for SMTP. It still did not work. Although is

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it  
required to create another SMTP virtual server? I am currently using the  
Default SMTP Server. Please advise.

"Ed Crowley [MVP]" wrote:

Did you follow all the SMTP steps too? SMTP is what's used  
to send mail;  
IMAP is just the mailbox retrieval part.

—  
Ed Crowley  
MVP – Exchange  
"Protecting the world from PSTs and brick backups!"

"ANDY" <ANDY@XXXXXXXXXXXXXXXXXXXXXXXXXXXX> wrote  
in message  
[news:130E7C7A-88F3-4DC2-A043-0B6A97060CC2@XXXXXXXXXXXXXXXXXXXX](mailto:news:130E7C7A-88F3-4DC2-A043-0B6A97060CC2@XXXXXXXXXXXXXXXXXXXX)

Ed, I have referred this link. Please see below.  
I followed all the steps  
as  
per this, as a test I also configured the IMAP  
client on Outlook 2007  
but  
again I am unable to send emails. It sits in  
outbox, it also happens in  
iPhone. Please advise.

<http://blog.monkeykit.com/2007/08/31/how-to-setup-imap4-exchange-2003-email>

"Ed Crowley [MVP]" wrote:

If the iPhone is an IMAP  
client, then it should work.  
You haven't  
provided  
any details how you've  
configured iPhone users to  
connect, so I can't  
comment on why they might  
not be working.

—  
Ed Crowley  
MVP – Exchange  
"Protecting the world from  
PSTs and brick backups!"

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"ANDY"

<ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:B45E29E9-1B57-4B17-86FB-BDCB634D941A@xxxxxxxxxxxxxxxxxxxx

Ed, we are using outlook for all clients and everything works fine inbound and outbound. However, the reason IMAP is configured so that iphone users can do send/receive emails, but the problem we are having is currently iphone users are unable to send emails. Please advice if any solution to this.

"Ed Crowley [MVP]" wrote:

Outlook really works better when

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using  
MAPI;  
IMAP  
is  
a  
much  
less  
functional  
protocol.

Are  
the  
Outlook  
clients  
configured  
to  
authenticate  
for  
sending  
outbound  
mail?

Using  
the  
same  
credentials  
as  
for  
downloading  
the  
mail  
should  
be  
fine.

Is  
Outlook  
sending  
mail  
to  
the  
same  
server?

--  
Ed  
Crowley  
MVP  
-  
Exchange  
"Protecting  
the  
world  
from

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PSTs  
and  
brick  
backups!"

"ANDY"

<ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote

in

message

news:30D46B4C-F5E3-42EC-878A-76476B6D0738@xxx

Can  
you  
tell  
me  
how  
do  
I  
configure  
smtp  
so  
that  
all  
my  
IMAP  
clients  
can  
send  
email.  
Currently  
outlook  
is  
configured  
for  
IMAP.  
All  
IMAP  
clients  
are  
unable  
to  
send  
emails  
and  
sits  
in  
outbox.  
Please  
advice.

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"Ed  
Crowley  
[MVP]"  
wrote:

I've  
never  
seen  
a  
client  
that  
supports  
a  
secondary  
SMTP  
server.

--  
Ed  
Crowley  
MVP  
--  
Exchange  
"Protecting  
the  
world  
from  
PSTs  
and  
brick  
backups!"

"ANDY"  
<ANDY@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
[news:729E871D-212C-475B-8D9D-1C3B](mailto:news:729E871D-212C-475B-8D9D-1C3B)

I  
understand.  
The  
SMTP  
Server  
is  
configured,  
also  
do  
I  
have  
to

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configure  
secondary  
SMTP  
virtual  
server,  
if  
so  
how?  
Is  
there  
any  
documentation.  
How  
outgoing  
emails  
working?  
please  
let  
me  
know.

"Ed  
Crowley  
[MVP]"  
wrote:

IMAP  
isn't  
used  
to  
send  
mail;  
it's  
a  
protocol  
to  
retrieve  
mail  
from  
a  
mailbox  
on  
a  
server.  
IMAP  
clients  
typically  
send  
using  
SMTP.

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--  
Ed  
Crowley  
MVP

—  
Exchange  
"Protecting  
the  
world  
from  
PSTs  
and  
brick  
backups!"

"ANDY"  
<ANDY@xxxxxxxxxxxxxxxxxxxx>  
wrote  
in  
message  
<news:2F224169-2637-4F36>

we  
have  
been  
having  
problems  
setting  
up  
IMAP  
on  
exchange  
2003.  
I  
have  
configured  
the  
IMAP  
on  
exchange,  
also  
created  
successfully  
IMAP  
profile  
on  
outlook  
and  
able  
to  
see

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all  
the  
emails,  
but  
when  
trying  
to  
send  
emails  
it  
is  
not  
working.  
It  
just  
sits  
in  
outbox  
and  
stays  
there.  
ANy  
help  
would  
be  
greatly  
appreciated.  
I  
have  
configured  
this  
foe  
default  
IMAP.

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