

Active Sync Device Mail Fails Intermittently to One Address

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-10/msg00144.html>

- *From:* "NW" <interest@xxxxxxxxxx>
 - *Date:* Mon, 1 Oct 2007 16:10:46 -0400
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Exchange 2003, SP2, W2003 SP1 Standard, Motorola Q

A users mobile device email is not being recieved by his wife at her MSN account, about every 4th time she will recieve one. His address is in her safe list. She recieves his mail fine from his workstation but there is a problem with his mobile device where mail isn't being sent to her intermittently.

Message tracking shows the message submitted to the store, advanced queueing, submission to categorizer, queued for routing, queued for Remote delivery, starting outbound transfer, then gives an error, "Message transferred to *****"

I am recieving mail from his device on an outside web account and it is working fine. Any ideas?

Thanks.

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