

# MSEExchange System Attendant Mailbox – ERROR 4001

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-08/msg02539.html>

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  - *Date:* Tue, 28 Aug 2007 10:38:05 -0700
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I have this error with Exchange 2007

I must resolve it .

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A transient failure has occurred. The problem may resolve itself in a while.  
The service will retry in 56 seconds. Diagnostic information:

Cannot open mailbox /o=CINEL/ou=Exchange Administrative Group  
(FYDIBOHF23SPDLT)/cn=Configuration/cn=Servers/cn=MALAK/cn=Microsoft System  
Attendant.

Microsoft.Exchange.Data.Storage.ConnectionFailedTransientException: Cannot  
open mailbox /o=CINEL/ou=Exchange Administrative Group  
(FYDIBOHF23SPDLT)/cn=Configuration/cn=Servers/cn=MALAK/cn=Microsoft System  
Attendant. ----> Microsoft.Mapi.MapiExceptionLogonFailed:  
MapiExceptionLogonFailed: Unable to open message store. (hr=0x80040111,  
ec=-2147221231)

Diagnostic context:

Lid: 18969 EcDoRpcExt2 called [length=239]  
Lid: 27161 EcDoRpcExt2 returned [ec=0x0][length=108][latency=0]  
Lid: 23226 ---- ROP Parse Start ----  
Lid: 27962 ROP: ropLogon [254]  
Lid: 17082 ROP Error: 0x80040111  
Lid: 26937  
Lid: 21921 StoreEc: 0x80040111  
Lid: 27962 ROP: ropExtendedError [250]  
Lid: 1494 ----- Remote Context Beg -----  
Lid: 26426 ROP: ropLogon [254]  
Lid: 22970  
Lid: 8620 StoreEc: 0x80040111  
Lid: 10786 dwParam: 0x0 Msg: MALAK  
Lid: 1750 ----- Remote Context End -----  
Lid: 26849  
Lid: 21817 ROP Failure: 0x80040111  
Lid: 26297  
Lid: 16585 StoreEc: 0x80040111

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Lid: 32441

Lid: 1706 StoreEc: 0x80040111

Lid: 24761

Lid: 20665 StoreEc: 0x80040111

Lid: 25785

Lid: 29881 StoreEc: 0x80040111

at Microsoft.Mapi.MapiExceptionHelper.ThrowIfError(String message, Int32 hresult, Int32 ec, DiagnosticContext diagCtx)

at Microsoft.Mapi.ExRpcConnection.OpenMsgStore(OpenStoreFlag storeFlags, String mailboxDn, Guid mailboxGuid, Guid mdbGuid, MapiStore msgStorePrivate, String& correctServerDn, ClientIdentityInfo clientIdentityAs, String userDnAs, String applicationId, CultureInfo cultureInfo)

at Microsoft.Mapi.ConnectionCache.OpenMapiStore(String mailboxDn, Guid mailboxGuid, Guid mdbGuid, ClientIdentityInfo clientIdentity, String userDnAs, OpenStoreFlag openStoreFlags, CultureInfo cultureInfo, String applicationId)

at Microsoft.Mapi.ConnectionCache.OpenMailbox(String mailboxDn, Guid mailboxGuid, Guid mdbGuid, WindowsIdentity windowsIdentityAs, String userDnAs, OpenStoreFlag openStoreFlags, CultureInfo cultureInfo, String applicationId)

at Microsoft.Exchange.Data.Storage.ConnectionCachePool.OpenMailbox(String serverDn, String userDn, String mailboxDn, Guid mailboxGuid, Guid mdbGuid, Object identity, ConnectFlag connectFlag, OpenStoreFlag openStoreFlag, CultureInfo cultureInfo, String clientInfoString, Boolean secondTry)

--- End of inner exception stack trace ---

at Microsoft.Exchange.Data.Storage.ConnectionCachePool.OpenMailbox(String serverDn, String userDn, String mailboxDn, Guid mailboxGuid, Guid mdbGuid, Object identity, ConnectFlag connectFlag, OpenStoreFlag openStoreFlag, CultureInfo cultureInfo, String clientInfoString, Boolean secondTry)

at Microsoft.Exchange.Data.Storage.ConnectionCachePool.OpenMailbox(String serverDn, String userDn, String mailboxDn, Guid mailboxGuid, Guid mdbGuid, Object identity, ConnectFlag connectFlag, OpenStoreFlag openStoreFlag, CultureInfo cultureInfo, String clientInfoString, Boolean secondTry)

at Microsoft.Exchange.Data.Storage.ConnectionCachePool.OpenMailbox(String serverDn, String userDn, String mailboxDn, Guid mailboxGuid, Guid mdbGuid, Object identity, ConnectFlag connectFlag, OpenStoreFlag openStoreFlag, CultureInfo cultureInfo, String clientInfoString)

at Microsoft.Exchange.Data.Storage.MailboxSession.Initialize(LogonType logonType, ExchangePrincipal owner, ADOrgPerson delegateUser, Object identity, OpenMailboxSessionFlags flags)

at

Microsoft.Exchange.Data.Storage.MailboxSession.CreateMailboxSession(LogonType logonType, ExchangePrincipal owner, ADOrgPerson delegateUser, Object identity, OpenMailboxSessionFlags flags, CultureInfo cultureInfo, String clientInfoString)

at

Microsoft.Exchange.Data.Storage.MailboxSession.OpenAsAdmin(ExchangePrincipal mailboxOwner, CultureInfo cultureInfo, String clientInfoString)

at Microsoft.Exchange.Servicelets.SystemAttendantMailbox.Servicelet.Work()

For more information, see Help and Support Center at

