

Re: Delivery Failure

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<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-08/msg00973.html>

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One more question, does your customer have a firewall, and does that firewall do any SMTP inspection, such as a Cisco PIX does with its mailguard feature, and which should be disabled?

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Ed Crowley

MVP - Exchange

"Protecting the world from PSTs and brick backups!"

"chunky_munky" <chunkymunky@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:504318B0-C988-492D-AC5F-55181D6299CE@xxxxxxxxxxxxxxxx>

One of my customers is using SBS 2003 and hosting their mail with exchange.

When one of their major clients sends them email a delivery failure report gets sent back to the client and my customer does not receive the email.

My

customer's client is using Lotus Notes for their email and their delivery report says the email failed because it lost connection with (mail server server ip address) while sending message body. We have not seen this for any

other emails. What could be causing this? Please help!!