

Re: Need to produce all communication for a specific user

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- *From:* "Michael Dragone" <no.e-mail=less_spam>
 - *Date:* Tue, 22 May 2007 15:41:46 -0400
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I agree completely with Mark. It's highly improbable that you'll be able to retrieve **everything** that this employee sent/received for an entire year unless you implemented Message Journaling, backed up the mailbox/Public Folder that you journaled to and retained all of the backups...

If you absolutely must try and recover as much as you can, you might want to invest in a third party solution that will let you restore the Information Store to another machine, search for messages/recover the mailbox, and export the messages. Quest Software's Recovery Manager for Exchange springs to mind immediately. It might be easier that utilizing the Recovery Storage Group (but of course it's not free).

"Mark Arnold [MVP]" <mark@xxxxxxx> wrote in message <news:h7h653137a7k3f26ma5d4nqku06oc9qjgb@xxxxxxxxxx>

On Tue, 22 May 2007 11:40:01 -0700, Jim Dykes
<JimDykes@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

I need to produce all electronic communication to and from a particular employee for the past year. Does anyone have advice on how to approach this?

We do a full backup of our Exchange 2003 storage group Monday through Friday, and we have tapes going back a year. We don't do backups of individual mailboxes (brick-level backup I believe it's called). Thanks in advance for your help.

You are in for a huge amount of work with the Recovery Storage Group.

Since you are unlikely to catch everything, i.e. messages that came in and were deleted on the same day (i.e. never got backed up) I would suggest that you go back to the business and tell them it will take you a couple of weeks to do and won't capture everything. Given that you are looking for anything dodgy that a user may have done you can probably be assured that you won't find what they're looking for.