

Outlook cache modus & latest updates deleting e-mail!!!

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-05/msg01333.html>

- *From:* Freaky <wontsay@xxxxxxxxxx>
 - *Date:* Mon, 14 May 2007 10:13:56 +0200
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Hey there,

last friday we installed the essential updates on our server. Ever since a small number of users have started complain they no longer receive scans from our kyocera printer/copier/scanner/fax.

To troubleshoot the solution I shut down outlook. Then made a scan and have it e-mailed. In exchange the number of items in the mailbox incremented. Started outlook and it immediately decremented again. So shutdown outlook again, made a scan, went to OWA and it was there. Started outlook and gone again.

This behaviour happened with and without any e-mail rules enabled.

We disable the offline cache modus outlook 2003 has and ever since it's been working again.

The issue occured on around 20% of the users. All users here have caching mode enabled by default (SBS 2003 server).

Any ideas on what might be causing this, or anyone experiencing similar problems?

Regards

PS I have sent some mail using telnet from the same sender mail address. These just came in. Then again, these didn't have any attachment, probably have completely different headers, etc.

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