

Re: rename AD user account creates problem with autocomplete in Ou

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2007-02/msg00679.html>

- *From:* BurningSpleen <BurningSpleen@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 6 Feb 2007 10:33:01 -0800
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I posted

<http://www.microsoft.com/technet/community/newsgroups/dgbrowser/en-us/default.aspx?&query=legacydn&lang=en>
based in part on this thread. Did I miss a step that would negatively affect my mailbox?

"Dave Goldman [MSFT]" wrote:

Most people I know recommend to add another proxy address (smtp or x500 – make sure the legacyExchangeDN is the same, just the RDN changes /cn=davegold to /cn=dgoldman). This way everything can stay the same and your users can continue to get email to the old account address and new one. You can also change the display name so this way the gal will refelect the new name change. I dont really see the point to changing the RDN portion as this really affects the login account name and will break mailflow. If you wanted to change the way the user logs in you could do this.

With any proxy changes you need to make sure that the mail attribute and the primary proxy address (the one denoted in capitals SMTP) are the same as the below example

```
dgoldman  
dgoldman@xxxxxxxxxxxxxxxx
```

If both of these are different the user will get skipped from the generation process. Typically when you change the mail attribute or proxy it should also change the other one to match.

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Dgoldman
<http://blogs.msdn.com/dgoldman>

"Rebecca" <Rebecca@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:2ED76108-0939-4375-A309-4814F1169829@xxxxxxxxxxxxxxxxxxxxx

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Eventually, after we fix jwalter <jgoulding> I guess what I really need is the answer to this question: if user Mary Zielinski (mzielinski) gets married and changes her name to Mary Smith (msmith) then EXACTLY what steps am I supposed to take?

I would expect to be able to rename her account in Active Directory and rename her Exchange mailbox and email address without losing all of the email and contacts that she received as Mary Zielinski. And then I would expect that when logs on to her own cleint computer after the wedding, her old Mary Zielinski desktop should still be there with everything correct?

I wouldn't expect that I should need to go through such a complicated process.

"Dave Goldman [MSFT]" wrote:

I would hold off a bit more to make sure that your replication between domain controllers is working as fast as it should. You can use a tool called repadmin /showmeta "dn of object" and then get ldp dumps of the user object from both domain controllers to ensure that it is the same on both sides. For that object OABInteg is showing that in the active directory that users rnd portion has not been changed yet, so trying to email via legDN or by using the nicknames cache will fail.

I am not sure if you know how to use the DS Servers key on your Outlook client for testing purposes but if you do you can look at the OABInteg log to see what domain controller the first test connected too. Set the DS Servers key on your client in HKLM\Software\Microsoft\Exchange\Exchange Provider, add a Value type: REG_SZ Value: servername of your other domain controller and run OABInteg again. This registry key will force your

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client
to connect to and only that domain controller specified. Once
this is
done
you can remove the registry key and compare the OABInteg
results to see
if
the objects are the same or different.

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Dgoldman
<http://blogs.msdn.com/dgoldman>

"Rebecca" <Rebecca@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
<news:6456D57F-D168-4CFB-8E31-E40B10D4F6F2@xxxxxxxxxxxxxxxxxxxx>

Dave, I just discovered something that
MIGHT mean that one of my
previous
steps had already solved the problem, but
maybe I had not waited long
enough
for the changes to replicate from the server
to the client. Not sure.

We have two AD user accounts that
have/had the same problem, and all of
the
various steps that I already did by myself
before I contacted you were
done
for the account that was in the
AutoComplete as dpritchard
<amazzarisi>.

No
matter what I did, it was still appearing
incorrectly which is what led
me
to
contact you. However, as of today that
account is showing up correctly
as
dpritchard <dpritchard>. Everywhere!

However, we still have jwalter <jgoulding>.

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I really don't want to
re-do
EVERY step that I tried with dpritchard
because I did A LOT and I don't
know
which one was the trick. So, what do you
recommend as my next step for
jwalter <jgoulding>?