

Re: can't send aol email

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-12/msg03020.html>

- *From:* "Kevin D. Goodknecht Sr. [MVP]" <admin@xxxxxxxxxxxxxxxx>
 - *Date:* Sun, 31 Dec 2006 12:56:22 -0600
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marsee wrote:

Several years ago I set the internal FQDN as .net for security reason while our website and email use .org
All was fine until several months ago when AOL and Earthlink began to view the .net and .org difference as a relay.
I have ensured that the MX records are pointing correctly.
The only remedy I can come up with would be to change the internal domain to .org which would be a HUGE amount of work since each workstation would have to be removed and then joined to the new .org domain.
All of our printed material, etc uses the .org website so changing that domain name isn't going to happen.
Anyone have any less painful ideas on how to fix this? Your input is greatly appreciated. Thanks

The internal domain name really has nothing to do with your e-mail domain. Your e-mail domain should use an MX record that points to the FQDN of the HELO name used by your SMTP server, and you need a PTR record on the IP your mail server uses for outbound mail.
It is recommended that you have an SPF record that gives the IP of the servers that send mail from your domain.
Chances are, if AOL is rejecting your mail it is because of a missing PTR, or your IP address is listed on an IP Blacklist. These can be checked on www.dnsstuff.com.

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Best regards,
Kevin D. Goodknecht Sr. [MVP]
Hope This Helps

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When responding to posts, please "Reply to Group" via your newsreader so that others may learn and benefit from your issue, to respond directly to me remove the nospam. from my email address.
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Re: can't send aol email

<http://www.lonestaramerica.com/>

<http://support.wftx.us/>

<http://message.wftx.us/>

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Use Outlook Express?... Get OE_Quotefix:

It will strip signature out and more

<http://home.in.tum.de/~jain/software/oe-quotefix/>

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Keep a back up of your OE settings and folders
with OEBackup:

<http://www.oehelp.com/OEBackup/Default.aspx>

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