

Re: Urgent!! Exchange Server 2000 cannot received emails....

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Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-11/msg00011.html>

- *From:* "Susan" <sconkey@xxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 31 Oct 2006 15:23:08 -0800
-

if you look on www.dnsreport.com, you will see that a connection cannot be made to your email server...you might want to check that the MX record is specified correctly here...

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Susan Conkey [MVP]

"wingwing939" <wingwing939@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:7B8840B5-AA54-401F-A7C3-4B8EFA3A4DE2@xxxxxxxxxxxxxxxxxxxxxxx>

There is no NDR report!! No matter on yahoo or hotmail, i did not recived an "undelivery" email indicated that the testing email i sent before is non-delivery!

It seems that the send action is completed, but just the Exchange server cannot recived!

and my email domain is wecl.com.hk

thanks!!

"Susan" wrote:

what is the full, exact text of the NDR you receive at yahoo or hotmail when trying to email your mailbox? what is your actual email domain?

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Susan Conkey [MVP]

"wingwing939" <wingwing939@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in

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message

news:644CD11F-BBC1-428E-AE1C-F83792CC9CCB@xxxxxxxxxxxxxxxxxxxx

Dear all,

I have a critical problem right now about Exchange 2000,
hope i can get
some
hints here!!

My company is currently running a w2K server SP4 +
Exhcange 2000
SP3(with
GFI Fax Maker & Trend micro Scan mail installed), it was
working fine
until
yesterday evening!! Users told me that they can send but
cannot receive
email.

I at once go to check it. I tried to send an email from my
hotmail &
yahoo
mail account to my email account on that Exchange 2000
server, really,
i
cannot recived it! however, when i use OWA & outlook
2000 to send a
testing
email to my hotmail & yahoo mail account, I success! I can
received the
email
in my hotmail and yahoo mail.

I then use my email account to send a testing email to
another account
on
the same Exchange 2000 and vice vera...the result= no
problem!

So, now the problem is the Exchange server can recived
email from it's
own,
but not from other email server.

I then follows the following steps try to tackle the problems:

1. Run Microsoft Update to installed the lastest updates for
windows &
exchange 2000;
2. Shun down and restart the machine several times,

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confirmed all
services
are started;
3. All email accounts can logon to their mail box no matter
by outlook
or
OWA, no any errors, can send but still cannot received email;
4. Open IIS, all IMAP4, POP3, SMTP running, no services
stopped;
5. Open Exchange System Manager, all items seems working
fine, without
any
"?" or "X" symbols;
6. check event viewer; no any special event happened, only
have even ID
1033
in applicaiotn log and even ID 36871 in system log

even ID1033 exists for a few months and the server was still
running
well
for few months, so i think it may not be the cause of the
even.

But ID36871 is new in my server, however, when i search
ID36871 on
microsft
website, it said that the even should be fixed after i have
installed
the
latest updates.....

But the situation is the same, after i have installed the latest
updates...

Can any experts here give me some hints about the issue?!

thanks very much!!!