

Re: mailbox disabled

recommended that the server be re-installed. The customer did not want to do that and since the alternate addresses were working nothing was done. Now that the company is growing and additional people are being added, we need a resolution.

Any ideas?

Thanks,
Doug

Silly question, maybe, but the example address in the NDR is somebody@xxxxxxxxxx – and in your description below that, you've got somebody@xxxxxxxxxx Do you use both domain.com and domain.net, and, if so, are both of those domains set up in your recipient policy, with the appropriate addresses set on each user's mailbox?

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