

## Re: pop3 exchange problem

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<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-09/msg00850.html>

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- *From:* "stephen.mcghan@xxxxxxxx" <stephen.mcghan@xxxxxxxx>
  - *Date:* 8 Sep 2006 01:48:31 -0700
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Thanks very much for that James. Good to know some people are helpful  
:)  
jamestechman@xxxxxxxx wrote:

Ahh tough situation. Had this happen to a client where his disk space filled up. Was on really old hardware out of support type deal could not extend disk. Got enough stuff off the disk to at least get the DB to mount, isolated the Exchange server so users could not send any more data, than admin went in and archived users mail, deleted MBs not being used all that good stuff then ran offline defrag. Here is some good docs here that you may find of interest. It's made for small shops that really don't have a good monitoring system in place. But here are some docs on how to ensure the health of your Ex and AD environment basically health checks weekly/monthly so you can be more proactive.

<ftp://mail.msexchange911.net/AD%20Exchange%20Health%20Checks/>

James Chong

stephen.mcghan@xxxxxxxx wrote:

Thanks James, I am using AVG. Up to this morning there had been nothing in the event logs, then it became apparent that the priv1.edb file had reached its maximum size of 16GB, I went into registry and told exchange to use 17GB temporarily, then disabled all services, rebooted, dismounted mail store, re-enabled all services and everything was working again.

Incidentally, during monitoring I noticed that the hard disk space was disappearing at a rate of 1MB each refresh by constantly refreshing the page. This activity I didn't see again after I got the server up again. I am going to look at upgrading to Exchange 2003, sooner rather than later.

jamestechman@xxxxxxxx wrote:

What AV suite are you running? You tried disabling all your

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AV suite  
and that plug in that you mentioned in services and still  
doesn't work?  
Try disabling these services, then restarting your Exchange  
services if  
you haven't tried that.

James Chong  
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stephen.mcghan@xxxxxxxxx wrote:

Hi folks

I am really hoping someone can help me out  
here  
I am running a windows 2000 server with  
exchange 2000. The server is  
partitioned as follows; C:\ 5.13GB, D:\  
Exchange 49.2, E:\ 49.7, 32.2GB

unallocated. I had the AV originally on C:\  
but moved it to E:\ this  
morning. There is also a plug-in for  
exchange installed as part of the

AV suite.  
Users can send ok, the problem is in  
receiving email. I looked at ESM  
and in POP3 current connections it shows a  
list of users trying to send

email

If I reboot the server, everything is fine for a  
while and then the  
problem recurs. There doesnt seem to be a  
problem with any of the  
Exchange services, at least not in application  
or system logs. Also I  
set up a contact earlier and am forwarding  
email to it and that is  
working ok...I have tried disabling the email  
scanner in order to rule  
that out, same problem exists even when it is  
disabled.

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I have rebooted the server, restarted services  
etc, nothing works  
except for a short time and then back to this  
problem

Anyone got any thoughts on how to resolve  
this issue?