

Re: No Global Address list when trying to send an Email

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-09/msg00279.html>

- *From:* jamestechman@xxxxxxxxxx
 - *Date:* 4 Sep 2006 18:15:40 -0700
-

How long ago was the child DC put in place? Did you run domainprep?

James Chong
MCSE M+, S+, MCTS, Security+
msexchangetips.blogspot.com
<ftp://mail.msexchange911.net/>

Kevan wrote:

Hi I have done as you have suggested but I can still not see any names in the GAL. The PC the user is using hangs when I try to view the GAL list and I get a message stating that Outlook is trying to connect to the Exchange server but the message gives me the name of the DC on the Corp A/C not the exchange Server, presumably as it is the DC that provides the address list. I am sure the problem must be permissions or Global Catalog related.

Would you have any other ideas or suggestions I could try.

I can ping by name the DC and the exchange server so I do not think name resolution is the problem.

Regards.

Kevan

Regards

"jamestechman@xxxxxxxxxx" wrote:

Authenticated users should have list contents rights. To view permissions go to ESM, Recipients, all global address list, default global address list, property, security tab. Try creating a test user\mb in the new corp and give him admin right and see if it's a rights issue.

James Chong

Re: No Global Address list when trying to send an Email

MCSE M+, S+, MCTS, Security+
msexchangetips.blogspot.com
<ftp://mail.msexchange911.net/>

Kevan wrote:

Hi

We have an Exchange 2003 SP2 setup in a Windows 2003 Domain.

We recently created a child domain inside our corp domain for users in our SA office. We have migrated only one user so far and although she can connect to the exchange server to send and receive email when she clicks on the "To" box to address an email there are no entries in the Global Address list.

The link is not very fast so I don't know if this is contributing to the problem but other users in SA who have not been migrated to the child domain can see the GAL OK.

Do I need to allow users from a child domain permission to view a GAL. In the properties of her address book for the GAL it says that it is looking to the DC on our Corp Domain for the address list which is the same as everyone else.

If I do need to give permission where do I do it?

If any one can help or if you need further information please let me know.

Thank you.

Kevan Dickinson