

# Cannot view a mailbox folder and reset password of user's problem

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<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-08/msg02818.html>

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OS: windows 2000 server service pack 4  
software: Exchange 2000 version 6.0 (build 6249.4:service pack 3)

1,when I use administrator account to login to my Windows 2000 server and want to double click into a mailbox folder. It prompts

"M:\xxxxx.com\mbx\xxx is not accessible.  
Insufficient system resources exist to complete the requested service."

2,when i reset the password of a particular user in active directory->users, and i immediately change the outlook express 's incoming mail password, it seems to be work fine with new password. However, when i change the outlook express's with old password, it can also receive and send email. Why would it be that? I have set a new password but my old password seems to be work also??

how can i solve it?

Thanks!

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