

Re: Email not reaching individual domain, but is reaching all others.

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Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-08/msg01989.html>

- *From:* "Colin" <colin_sadler_77@xxxxxxxxxxx>
 - *Date:* 8 Aug 2006 06:41:56 -0700
-

I too have managed to make a connection to this server, but what does this tell me now?

Wayne wrote:

Telnet by default is on port 23, but SMTP is on port 25, so the command you would want is "telnet jacklinks.info 25" – I have tested that command and established a connection from my server.

"Colin" <colin_sadler_77@xxxxxxxxxxx> wrote in message
<news:1155037090.788447.197610@xx>

Okay i have configured ISA 2004 to allow ICMP but i still cant use the tracert command. If I Telnet jacklinks.info i get a message "Could not open the connection to the host, on port 23: connection failed.

Have absolutely no idea whats going wrong.

Wayne wrote:

To get through the gateway, I would assume you need to change rules on your firewall? tracert uses ICMP which a lot of companies block.

Can you telnet on port 25 to their server manually? and then run through the smtp commands <http://www.yuki-onna.co.uk/email/smtp.html> that should give you an idea as to where the problem lies.

Re: Email not reaching individual domain, but is reaching all others.

"Colin" <colin_sadler_77@xxxxxxxxxxxx> wrote in message
news:1155031007.996115.258980@xx

I do not get an NDR back. I have got a message stating that the sending has been delayed but it does state that the message will still be sent however it never does reach the recipient.

The strange thing is I have always been able to send to this domain, it's just recently that this has started to happen. There have been no configuration changes from my side.

How would you suggest I get through my gateway?

Wayne wrote:

My first thought would be that tracer is being blocked at your gateway – hence you cannot tracer to any domain.

Do you get an NDR when sending to the problematic domain?

Whilst the other side can say "we receive mail from everyone else" you can probably say "we are able to send mail to everyone else". We had the same issue about 6 months ago – turned out to be a misconfiguration at the recipient's hosting company.

Wayne

Re: Email not reaching individual domain, but is reaching all others.

"Colin"

<colin_sadler_77@xxxxxxxxxxxx>

wrote in message

news:1155029374.008496.82410@xx

Hi Guys,
please if
anyone can
help it
would be
greatly
appreciated.

I
am having a
problem
with
sending
emails to an
individual
domain.

All
other
domains i
send to
reach the
recipients.

Now i know
the first
thing that
people will
say is that it
must be
something
on their
end. That's
what i said
too but,
they too
receive
mail from
everybody
except us.
The domain
i am trying
to send to is
jacklinks.info
and my
domain is
cms-mail.net

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I have
found out
who hosts
their
domain and
its a
company
called
all-inkl.com.
I do a
tracert from
my
SBS2003
server that
has
exchange
running on
it.

First hop
resolves my
I.P Address.
All other 29
hops give a
request time
out.

The strange
thing is if i
do a tracert
to another
email
domain it
does
the same
thing but i
know that
the recipient
will receive
the mail
if i
send it.

My
questions
are:

A) Why
does tracert
not work for

Re: Email not reaching individual domain, but is reaching all others.

Re: Email not reaching individual domain, but is reaching all others.

any of the
email
domains i
am
trying
to route to?

B) Why are
my emails
reaching all
other
domains
except the
jacklinks.info
domain?

Thanks you
in advance
for any
help.

Kind
Regards

Colin
Sadler