

Re: Setting the Reply-To address

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-08/msg01826.html>

- *From:* "Ben Winzenz [Exchange MVP]" <ben_winzenz@nospamdotmessageonedotcom>
 - *Date:* Mon, 7 Aug 2006 14:07:04 -0500
-

As far as the problem you are seeing, if you try and reply to the e-mail with the "incorrect" address, does it go back to the right place, or does it respond to first.last@xxxxxxxxx? What address do you see for the Reply-to address in the message headers?

Is Outlook set up to work in MAPI mode, or is it set up as a POP3/IMAP client?

If you go back into the user properties of a person you changed the default e-mail address on, did the change stick or did it revert back to the old reply-to address?

—

Ben Winzenz
Exchange MVP
MessageOne
Read my blog!
<http://winzenz.blogspot.com>
<http://feeds.feedburner.com/winzenz> (RSS Feed)

<deane.barker@xxxxxxxxx> wrote in message
<news:1154976936.917228.40930@xx>

I didn't mean it didn't matter, I just meant that I was only assuming that this is were the problem was.

I realize that it actually matters, but I was trying to explain the symptom more generally (the wrong return email appear in all receiving clients). I was less sure whether or not this is because of an incorrect Reply-To header.

Deane

Ben Winzenz [Exchange MVP] wrote:

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Why is it immaterial whether the reply-to header contains the right information or not? That is what mail clients use when they reply to a message.

It is quite possible (and necessary in some cases) for the From address and the Reply-to addresses to be different. Take for instance Listservs. It is quite normal for the From address to be completely different from the Reply-to address.

--
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<deane.barker@xxxxxxxx> wrote in message
<news:1154962366.884235.306240@xx>

The email addresses in the above message were filtered --

Email is going out as
firstname-dot-lastname-at-domain-dot-com

They should be --

firstname-at-domain-dot-com

Deane

deane.bar...@xxxxxxxx wrote:

Versions: Exchange/Windows/Outlook 2003

I've been struggling with getting the correct "Reply-To" address set in outgoing messages.

I've read in several places that you just need to set this address as the "Primary" address under the "Email Addresses" tab in AD.

However, this just isn't working on my installation. User's Windows

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login is "john.doe". All of his email is going out as "john.doe@xxxxxxxxxx," even though I have added "john@xxxxxxxxxx" as an email address and set it as his primary/default.

(Note that this may or may not relate to the "Reply-To" SMTP header.

My problem is simply that all of his email that gets delivered via

SMTP

appears to have come from

"john.doe@xxxxxxxxxx". Whether or not this

is from the actual Reply-To header is immaterial, I guess. That's

just

my assumption.)

Any have any thoughts on this?

Deane