

Re: POP3 email in Exchange 2003

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-07/msg00425.html>

- *From:* "NoSpam" <nospam@xxxxxxxxxxx>
 - *Date:* Thu, 6 Jul 2006 09:16:21 +0530
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Thanks, Brett.

Actually, we have no control over the POP3 server. We have a domain (something.com) which also offers us 100 POP3 accounts (at a price). We use Outlook (or any other email client, for that matter) to access and reply to our email on this server. To make it easier for our users, we have configured their Exchange smtp addresses to be identical to those of the POP3 server. In case I've not been clear here, let me try and give you examples:-

We have, say, 100 users in total, all of whom have Exchange LAN emails, but only 90 have external emails.

Thus:

Exchange 2003 – 100 users, each with email address user@xxxxxxxxxxxxxx

Our POP3 server – 90 users, each with email address user@xxxxxxxxxxxxxx

Using Outlook, we've set up on our users' computers, both Exchange to send and receive internal (LAN) email and a POP3 client to send and receive our external email.

The problem is, because of management policy, as mentioned above, not all of our users are privileged to have external email. Therefore, those who do, sometimes end up sending email via our POP3 client to our internal recipients, and, naturally an error results. To clarify:-

useronLAN@xxxxxxxxxxxxxx has only a LAN email account and can send and receive internal email.

useroutside@xxxxxxxxxxxxxx has both LAN and POP3 access and can send and receive all email.

When useroutside@xxxxxxxxxxxxxx sends to anotheruseroutside@xxxxxxxxxxxxxx using her POP3 account, her emails go out and are received without a problem.

But if useroutside@xxxxxxxxxxxxxx sends to useronLAN@xxxxxxxxxxxxxx using her POP3 account, her emails go, but generate an NDR (and are not received by useronLAN@xxxxxxxxxxxxxx), obviously, because useronLAN@xxxxxxxxxxxxxx doesn't have an external email account.

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We thought that, if we could somehow get our POP3 email into all our users' Exchange mailboxes, that would end our problem, as Exchange would then take care of SMTP-ing all outgoing email and deliver everything correctly.

Hope all this is clear and do-able at our end.

Thanks a lot for all your help.

REgards,
Russel

"Brett Johnson" <BrettJohnson@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:DD6AF09F-3846-4CE7-AC24-614A518676DD@xxxxxxxxxxxxxxxxxxxx

I don't beleive there is any way to have Exchange POP the mail down for you.
Do you have control over this POP3 server? If so you could just set it up to accept mail from the outside world and then forward to the Exchange Server, effectively turning your POP3 Server into an SMTP gateway.

Without knowing the exact purpose of your POP3 server it is hard to make recommendations.

"NoSpam" wrote:

We have Exchange 2003 set up and our internal email within our LAN is being sent and received well. Email from within our LAN to the outside world also goes. However, I am unable to get outside email in my Exchange mailboxes. We have an external POP3 email server (mail.something.com) ... how do I configure Exchange to receive email from this server?

At present we have the cumbersome process of having two systems in Outlook clients. One exchange email and another POP3 email client set up. And it's driving me mad!

Please help.

Regards.
Russel

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