

## Re: emails stuck in queues (inside our domain queues)

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-05/msg02850.html>

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- *From:* "jda" <[adamski@xxxxxxxxxxxxxx](mailto:adamski@xxxxxxxxxxxxxx)>
  - *Date:* 19 May 2006 13:50:51 -0700
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After more looking and trying to find the cause of the hung queues, I did find the below on server that mailman runs. This is the mail.warn log file. Looks like to me that Exchange is messing up the smtp communication and the mailman server is dropping the connects as a bad connection. I can not tell from the log file if the ??? are special characters or what.

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May 18 09:17:17 loki postfix/smtpd[6451]: warning: Illegal address
syntax from ctsadmin.graceland.edu[10.125.33.23] in MAIL command:
adamski@graceal????????????????????????????????????????mail
May 18 10:53:12 loki postfix/smtpd[6827]: warning: Illegal address
syntax from pyrrho.graceland.edu[10.125.3.20] in RCPT command:
todd-1@xxxxxxxxxxxxx????????????????????????????????????????rcpt
```

Everything I have found to date is pointing to Exchange having a problem properly doing the smtp communication. It looks like about 8 queues have emails in this 'stuck' mode. Two are inside out domain (the 2 list server) and the rest are outside servers, which most seem to be k12 schools.

On the W2k3 server where do I look to see what errors Exchange is getting when it tries to smtp to our mailman list server? I've only been able to find that there was an error and no more information is available.

At this point any suggestions would be welcomed on how to resolve this issue.

John

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