

# Re: Question Mark appiers in messages sent from OWA

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-04/msg01488.html>

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- *From:* [v-jochen@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-jochen@xxxxxxxxxxxxxxxxxxxxxx) (John Chen [MSFT])
  - *Date:* Wed, 12 Apr 2006 12:15:46 GMT
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Hello Justin,

Thank you for posting.

First, thanks to Bharat for his suggestion. Please have a try.

If the problem persists, please let me know the following information to narrow down the issue:

1. Change the user account and the client machine to confirm if this issue is related only to some particular users or computers.
2. Receive the email in Outlook and OWA and verify if the problem occurs in all email clients.
3. Please take a screenshot of the problematic email and send it to me at [v-jochen@xxxxxxxxxxxxxxxxxxxxxx](mailto:v-jochen@xxxxxxxxxxxxxxxxxxxxxx)

Thank you for your assistant.

If you have any questions or concerns, please feel free to let me know.

Sincerely,  
John Chen, MCSE, MCSA, MCDBA, MCSD  
Microsoft Online Partner Support

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