

## Re: delay in receiving external email

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-03/msg04001.html>

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- *From:* "Ben Winzenz [Exchange MVP]" <[ben\\_winzenz@nospamdotmessageonedotcom](mailto:ben_winzenz@nospamdotmessageonedotcom)>
  - *Date:* Tue, 28 Mar 2006 16:18:58 -0600
- 

Which queue? Where?

What is the status of the queue?

If you are dealing with DNS issues, or firewall publishing issues, then moving all users to a new server will have zero effect on the problem.

—

Ben Winzenz  
Exchange MVP  
MessageOne  
Read my blog!  
<http://winzenz.blogspot.com>  
<http://feeds.feedburner.com/winzenz> (RSS Feed)

"nigel" <nigel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:DCEB6DEA-8FD1-44B9-90A2-88C28F64225B@xxxxxxxxxxxxxxxxxxxx](mailto:news:DCEB6DEA-8FD1-44B9-90A2-88C28F64225B@xxxxxxxxxxxxxxxxxxxx)

Its pointing to the old server still. When i check the queue, it just keep building.

—

Trinidad

"Tom Felts" wrote:

Could be.....is the mx record for your domain pointing to the old or new server? What happens is you send yourself an e-mail from a hotmail or gmail account? Do you get a bounce there? It may just be that DNS is messed up...

"nigel" <nigel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:18963664-EDB9-4305-9D74-A15C128CFF92@xxxxxxxxxxxxxxxxxxxx](mailto:news:18963664-EDB9-4305-9D74-A15C128CFF92@xxxxxxxxxxxxxxxxxxxx)

Actually Tom no messages from external emial is getting

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through. I am currently in the process of moving my exchange to a newer box with the same software. Up to yesterday everything was working fine but now nothing from outside seems to be getting through. I have moved the majority of my users to the new box. Could this be due to the fact that the 2 are operating side by side (although the old one is still functioning as primary)?  
--  
Trinidad

"Tom Felts" wrote:

You should post the full headers of an e-mail that has been delayed...

"nigel"

<nigel@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

[news:2AF31713-50D7-45C9-8B77-9ED59CAD8F62@xxxxxxxxxxxxxxxxxxxx](mailto:news:2AF31713-50D7-45C9-8B77-9ED59CAD8F62@xxxxxxxxxxxxxxxxxxxx)

Hi. I am running a w2k server with exchange 2000 installed. I have noticed that external emails are taking an excessively long time to be received.

I have no problem in sending mail within domain or sending out of domain.

I sent to an external address and received it almost immediately. I stopped and restarted the smtp service after emptying the bad mail folder in

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the  
exchange mailroot, but i  
don't think the problem has  
been fully  
resolved.

Any  
ideas?

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Trinidad