

## Re: Contact uses

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You are right in stating that using AD Contacts for your mailboxes is not really possible. But they are talking about external mailbox and for that you need two addresses – first one is (external) address of that mailbox and second is address in your AD, so that Exchange would know whom the message should be delivered to.

(P.S. It really helps to understand when people use commas and periods in text).

BINZA@ wrote:

Am studying towards my 284 exam and am confused as i thought i understood the uses of contacts but the below has thrown me.

I thought you must not use contacts for internal users as the messages bounce when setting up the contact does it matter which mail address you use "do you have to use the company.com to list it in ad so it delivers inbound mail" answer states use two mail addresses in contact if i add 10 addresses to the contact will they all receive a copy of the message sent to brian@xxxxxxxxxxxxx automatically.

QUESTION: your company subcontracts a consultant named brian to develop a new project. brian works from his private office and he has an internet based email address Brian@xxxxxxx, that is provided by his isp. after the project is completed brian must respond to technical support incidents that are reported by your companys customers. company management does not want the customers to know brians internet mail address. the customers should address their mail messages with technical support incidents to an email address brian@xxxxxxxxxxxxx brian should not be allowed to access any resources on your companys network. you must accomplish this task with the least amount of administrative effort.

ANSWER: Create a mail-enabled contact object named brian. specify two smtp addresses for the contact: brian@xxxxxxxxxxxxx and brian@xxxxxxx

Thanks for any help with these