

Re: Exchange 4 Calendar only, Mail is externally, problem sending

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-02/msg02209.html>

- *From:* "CPackard" <CPackard@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 15 Feb 2006 13:24:58 -0800
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Thanks, it feels like I am getting close but the article states that it assumes that the Exchange server accepts incoming mail from the internet. In my case the Exchange server does NOT accept mail directly from the internet. They do not host their own e-mail. The current incoming process of mail is someone sends a mail to companyname.com. That mail goes to the External e-mail provider. The client has Outlook with both external pop3 and internal Exchange mail accounts set up. The mail gets delivered to the client via pop3 from the external hosting provider. The client's delivery location is set to the internal Exchange mail server (Instead of to a local .PST file on the client's computer). After the client downloads the external pop3 message the client forwards it to the Exchange server. So the Exchange server is getting the mail from the client and not the internet. The article also states that it does NOT apply to Exchange servers that are the last system on the chain. It looks like in this situation – the Exchange server is the last system on the chain. Why would someone want to do something like this? Because they do not want to host their own e-mail, Shared calendars and a company calendar are very important. It also serves as an easy way to backup all of the client's e-mail because it can be backed up on the Exchange server instead of having to deal with backing up or relocating the .pst files hidden several directories down on all the client's workstations.

"Nuevo" wrote:

This article may give you some ideas:

<http://support.microsoft.com/kb/321721/en-us>

Nue

"CPackard" <CPackard@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:ED481D05-30C6-4E3A-9411-BD2BCE67BA00@xxxxxxxxxxxxxxxxxxxxx

I have a client who uses Exchange 2003 solely for The calendar sharing functions. Their e-mail is hosted externally. They do not want to host

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their own mail. All of the Outlook 2003 clients are configured with the external pop3 account and and internal Exchange account. The mail from the default pop3 account on the client is delivered to the Exchange mailbox. The problem is when users try to send mail to someone inside of the company through there address book it does not send. When adding internal users to the address book, the user populates the mail type as "EX" instead of SMTP. Therefore when sending to someone internally the mail is sent as user@xxxxxxxxxxxx instead of user@xxxxxxxxxxxx It works if the user manually types the e-mail address but not with the address book. When having to send to several internal users at a time, it is difficult for the user. The default smtp address in recipient properties is domain.com NOT domain.local. However the mail still does not go through because the client is sending with the .local address and the external mail server does not understand .local when sending. Sending to external users works fine. The problem is sending to internal users. Sending with the global address book does not work. I am wondering what is the best way to set up the Exchange server and the Clients so that when mail is sent to someone internally from the address book or global address book it does not leave the internal Exchange server and gets delivered to the internal recipient mailbox but also sends to external recipients. What should be the default account for sending on the clients – the external pop3 or exchange? Should Exchange be setup to forward all out going mail to the external SMTP server? If so how do I configure this? Or should Exchange be the outgoing SMTP server and forget about the external SMTP server? Or should it relay to the external SMTP? The main goal is to be able to sucessfully send mail to internal users on the same Exchange server through the address book as well as external users. If that means sending mail out to the external SMTP and having it come back then so be it. Currently when sending mail to internal users from the address book does not work. It is pulling the .local address from exchange and trying to send out to the external smtp server with the .local address. The external smtp server does not understand the .local address. Any help would be greatly appreciated!