

## Pop3 & imap mail from exchange 2003 cannot be received on internet clients?

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2006-01/msg02521.html>

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- *From:* "sgarbs" <[sgarber@xxxxxxxxx](mailto:sgarber@xxxxxxxxx)>
  - *Date:* 22 Jan 2006 07:42:18 -0800
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Hi, ive tried to allow some users on my exchange 2003 (sp2) server to be able to receive their mail via pop3 or imap on an nternet client like yahoo or mail.com.

These users CAN receive the pop3 or imap mail on outlook inside their domain, but it will not work on the internet. Sometimes they receive a few messages and the session then terminates. Ive even seen some folders appear on the internet client and then terminate and say it can connect. Othertimes it wont connect at all.

Ive even had a techie at one of the internet mail sites check out what was going on on their end andt they said the pop3 messages were found and attempting to be retrieved, but it seems the connection was terminated by the exchange server sending them.

Is there anything i need to configure in exchange to allow imap or pop 3 access to mailboxes from the internet above and beyond just starting those protocal in exchange ? Actually i am using a non-standard port since the isp blocks 110 & 143. Regardless, ive made sure to change the ports on both the pop3 or imap server protocal as well as the internet mail site. Im not sure if the smtp virtual server comes into play here or not, but that too is also on a non-standard port. I also use a mail redirector (no-ip.com) to send my mail to me since my isp blocks port 25.

Im now left with my hands in the air as to where to turn.

Thank  
scott

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• *Follow-Ups:*

- ◆ ***Re: Pop3 & imap mail from exchange 2003 cannot be received on internet clients?***  
◇ *From:* Nick Gillott [MVP]

Pop3 & imap mail from exchange 2003 cannot be received on internet clients?

- Prev by Date: *Re: a ton of transaction logs being generated*
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