

Re: Journal Recovery

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-12/msg00538.html>

- *From:* "Tom" <tschwoegler@xxxxxxxxxxxxxxx>
 - *Date:* Mon, 05 Dec 2005 18:30:51 GMT
-

I thought of that but these people are pretty verbose adding many entries everyday, so I would think that the chances that they archived right before the backup ran is probably pretty remote. I might just check on another backup.

I have started the process of rebuilding the original server and will restore exchange. I've got to cover every base on this. The client won't go postal but they will be up the proverbial creek if the data is gone.

Thanks,
Tom

"Susan" <sconkey@xxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:uKgy0Ob%23FHA.2008@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

> I'm sure that the Quest utility would have gotten everything that was
> there...are you sure the items from that long ago were in the mailbox
> journal folder? or were they perhaps archived to a pst file at some
> point...?

>
> --

> Susan Conkey [MVP]

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>

> "Tom" <tschwoegler@xxxxxxxxxxxxxxx> wrote in message
> [news:61Zkf.2972\\$4o7.1868@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:61Zkf.2972$4o7.1868@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

>> I have a client who I moved from SBS 4.5 to SBS 2003 6 months ago. I was
>> just told that they have been using the Journal function in Outlook for
> case
>> management, logging all calls and contacts for over 5 years. I was under
> the
>> impression that they were using it for much less critical purposes and
> have
>> strongly recommended that they get an application that is ment for this
>> purpose.

>>

>> Anyway, one person needed to look at his journal entries from 2 years
ago

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>> and they don't go back that far. I found a backup from 18 months ago and
>> extraced the person's PST file from the information store using a
utility
>> from Quest software (Exchange Recovery Manager). I have all the mail,
etc.
>> but no journal entries. Is my next step to replicate the old server and
>> restore the entire Exchange environment? Or am I just going to get the
> same
>> results.
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>> Tom
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>

• *References:*

- ◆ **Journal Recovery**
 - ◇ *From:* Tom
 - ◆ **Re: Journal Recovery**
 - ◇ *From:* Susan
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- Prev by Date: ***Re: Is there a way to open a mailbox with Outlook that is hidden from address lists?***
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