

## Re: Exchange services not starting...

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-09/msg02490.html>

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- *From:* "seth" <seth@xxxxxxx>
  - *Date:* Tue, 27 Sep 2005 10:38:18 -0400
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the first step in troubleshooting is identifying the problem  
in this case the problem is why the service(s) failed to start  
you indicated before the only entry in the log was that the services failed  
to start.  
the event log should indicate why

anyone else would ask the same thing... "what did the event log say?" or  
"what is the event id?"  
i am willing to guess that the issue is with the SA since the MTA and IS are  
dependant on it  
the event log would say something like "the microsoft exchange system  
attendant service failed to start for the following reason:..."  
the other entries for the MTA and IS failing probably would say something  
like "the dependancy service failed to start" in this case, the SA  
the knowledge base has numerous possibilities as to why the SA failed to  
start. providing the event id for that error is a step in the right  
direction in diagnosing this issue.

"Ken Gardner" <KenGardner@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:E6AB5DEE-244B-4736-A879-CF44F73AF47E@xxxxxxxxxxxxxxxxxxxx](mailto:news:E6AB5DEE-244B-4736-A879-CF44F73AF47E@xxxxxxxxxxxxxxxxxxxx)

> Seth, I appreciate the replies but you're not helping me any and I'm not a  
> newbie. I've already gone through the obvious steps of checking that each  
> service is set to autotmatically start, looked at the event logs and looked  
> into the appropriate error codes, all without finding an answer so far.  
> Now, if you cannot help or offer any other suggestions other than what  
> I've  
> gone through, that's ok...just let me know and I'll continue to look  
> elsewhere.  
> Is there an MS article about this issue anywhere? If so, where because I  
> haven't been able to locate any. Has anyone had this same type of  
> situation?  
> If so, what did you do to correct it and troubleshoot the issue?  
>  
> TIA,  
>  
> Ken  
>

Re: Exchange services not starting...

> "seth" wrote:  
>  
>> well there you go...what does it say when it says it failed to start?  
>> there  
>> is a reason listed there.  
>>  
>> "Ken Gardner" <KenGardner@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> news:E0A6664D-A16E-4076-B8D7-3617CE26930A@xxxxxxxxxxxxxxxxxxxx  
>> > nothing in the event logs other than the standard entry that the  
>> > services  
>> > failed to start. I've already checked the settings and all are set to  
>> > automatic.  
>> > any other ideas?  
>> >  
>> > tia,  
>> >  
>> > ken  
>> >  
>> > "seth" wrote:  
>> >  
>> >> i'm assuming you already checked the obvious..like the services  
>> >> startup  
>> >> type, manual or automatic?  
>> >> what about the event logs?  
>> >> if they are set to start automatically and they don't, there has to be  
>> >> something in the event logs.  
>> >>  
>> >> "Ken Gardner" <KenGardner@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
>> >> news:1B876F77-EA01-4FE6-ACF0-4F7F01D4B8C2@xxxxxxxxxxxxxxxxxxxx  
>> >> > We've recently been plagued by a few things on our Exchange 2003  
>> >> > Enterprise  
>> >> > server running on Windows Server 2003.  
>> >> >  
>> >> > One of the main items is that the MS Exchange SA, MS Exchange Info  
>> >> > Store  
>> >> > and  
>> >> > MS Exchange MTA Stacks services are not automatically starting.  
>> >> > We're  
>> >> > having  
>> >> > the manually start each of those services.  
>> >> >  
>> >> > The only things performed to the server has been the /3gb  
>> >> > /userva=3030  
>> >> > switch added to the boot.ini file and circular logging turned on.  
>> >> >  
>> >> > Does anyone have any ideas as to what might be causing this to  
>> >> > happen?  
>> >> >  
>> >> > TIA,  
>> >> >  
>> >> > Ken

Re: Exchange services not starting...

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>>

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• **References:**

- ◆ **Re: Exchange services not starting...**  
◇ From: Ken Gardner

- Prev by Date: **Re: ISA server and FrontEnd BackEnd servers**
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