

## 5.7.1 Requested action not taken: message refused

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*Source:*

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-04/msg00682.html>

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- *From:* Charles Root <[CharlesRoot@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:CharlesRoot@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Tue, 5 Apr 2005 07:35:02 -0700
- 

We run Exchange 2003 on a Server 2003 box, we never had this problem under Exchange 5.5 and if you do a "google" of that error message, people ALL over the internet are having the same exact issue, with no rhyme or reason why it happening. Seems like a bug in 2003 to me, but anyway, getting this message very randomly 99.9% of messages are being delivered to us with the occasional one bouncing back to the sender. Yes we have 2MX records one for ipcapitalgroup.com and one for ipcg.com, both point correctly to mailserver, DNS reports all come back fine.

Any help would be wonderful, thank you.

Here is the header of the the e-mail with the error in it.

```
>Date: Mon, 4 Apr 2005 20:54:27 -0400
>From: Mail Delivery Subsystem <MAILER-DAEMON@xxxxxxx>
>To: <jak473@xxxxxxx>
>Subject: Returned mail: see transcript for details
>Auto-Submitted: auto-generated (failure)
>
>The original message was received at Mon, 4 Apr 2005 20:54:26 -0400
>from 68-234-216-170.stcgpa.adelphia.net [68.234.216.170]
>
>----- The following addresses had permanent fatal errors -----
><rsimmons@xxxxxxx>
>(reason: 550 5.7.1 Requested action not taken: message refused)
>
>----- Transcript of session follows -----
>... while talking to mail.ipcg.com.:
>>>> DATA
><<<< 550 5.7.1 Requested action not taken: message refused
>554 5.0.0 Service unavailable
>Reporting-MTA: dns; f05n15.cac.psu.edu
>Received-From-MTA: DNS; 68-234-216-170.stcgpa.adelphia.net
>Arrival-Date: Mon, 4 Apr 2005 20:54:26 -0400
>
>Final-Recipient: RFC822; rsimmons@xxxxxxx
>Action: failed
>Status: 5.7.1
```

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>Remote-MTA: DNS; mail.ipcg.com  
>Diagnostic-Code: SMTP; 550 5.7.1 Requested action not taken: message refused  
>Last-Attempt-Date: Mon, 4 Apr 2005 20:54:27 -0400  
>Return-Path: <jak473@xxxxxxx>  
>Received: from JKintzer.psu.edu (68-234-216-170.stcgpa.adelphia.net  
>[68.234.216.170])  
> by f05n15.cac.psu.edu (8.13.2/8.13.2) with ESMTP id j350sLaa026036  
> for <rsimmons@xxxxxxx>; Mon, 4 Apr 2005 20:54:26 -0400  
>Message-Id: <5.2.0.9.2.20050404203230.019e3298@xxxxxxxxxxxxxxxx>  
>X-Sender: jak473@xxxxxxxxxxxxxxxx  
>X-Mailer: QUALCOMM Windows Eudora Version 5.2.0.9  
>Date: Mon, 04 Apr 2005 20:54:41 -0400  
>To: rsimmons@xxxxxxx  
>From: "John A. Kintzer" <jak473@xxxxxxx>  
>Subject: ipCapital/Waterbury  
>Mime-Version: 1.0  
>Content-Type: text/plain; charset="us-ascii"; format=flowed  
>X-Virus-Scanned: by amavisd-new

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- Prev by Date: *Wrong Time*
  - Next by Date: *Re: How to change the Display name.*
  - Previous by thread: *Wrong Time*
  - Next by thread: *Mail Flow*
  - Index(es):
    - ◆ *Date*
    - ◆ *Thread*