

## Re: Recovery Storage Group: Invalid DN Syntax Error on names with

**Source:**

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-02/1279.html>

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**From:** Ben Winzenz [Exchange MVP] (*ben\_winzenz\_at\_NOSPAMdotmessageonedotcom*)

**Date:** 02/08/05

Date: Tue, 8 Feb 2005 15:15:23 -0600

Call PSS and reference that KB article. They should be able to send you a link to the download. The reason the link to the hotfix wasn't available is because they only work for a specific amount of time. PSS needs to keep track of how many people need the hotfix, so you need to call them to get it. Hotfix calls are free.

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Ben Winzenz  
Exchange MVP

"Theo" <Theo@discussions.microsoft.com> wrote in message  
news:36BE0FCE-6E30-4ED2-8F07-841151D38128@microsoft.com...

>I am having the exact same problem!

> I'm sorry your link to the hotfix is not valid.

> Please does anyone know what patch I can geet to fix this bug?

>

> I am using exchange 2003 version 6.5 (sp1) running on window 2003 cluster  
> server.

>

> Thanks in advanced

>

> -Theo

>

> "cookjeremiah@gmail.com" wrote:

>

>> Microsoft has released a hotfix for this error. Here is the fix.

>> This kb is not yet public but soon will be I think:

>>

>> <http://support.microsoft.com/?kbid=883419>

>>

>> CASE\_ID\_NUM: SRX040825605600

>> MESSAGE:

>> Hello,

>>

>> The hot fix for your issue has been packaged and placed on an HTTP  
>> site for you to download.

>>

>> WARNING: This fix is not publicly available through the Microsoft  
>> website as it has not gone through full Microsoft regression testing.  
>> If you would like confirmation that this fix is designed to address  
>> your specific problem, or if you would like to confirm whether there  
>> are any special compatibility or installation issues associated with  
>> this fix, you are encouraged to speak to a Support Professional in

microsoft.public.exchange.admin: Re: Recovery Storage Group: Invalid DN Syntax Error on names with

>> Product Support Services.  
>>  
>> The package is password protected so be sure to enter the appropriate  
>> password for each package. To ensure the right password is provided  
>> cut and paste the password from this mail.  
>>  
>> NOTE: Passwords expire every 7 days so download the package within  
>> that period to insure you can extract the files. If you receive two  
>> passwords it means you are receiving the fix during a password change  
>> cycle. Use the second password if you download after the indicated  
>> password change date.  
>>  
>> Package:  
>> -----  
>> KB Article Number(s): 883419  
>> Language: English  
>> Platform: i386  
>> Location:  
>> ([http://hotfixv4.microsoft.com/Exchange%202003/sp2/Fix247614/7232.31/free/199123\\_ENU\\_i386.zip](http://hotfixv4.microsoft.com/Exchange%202003/sp2/Fix247614/7232.31/free/199123_ENU_i386.zip)).  
>> Password: KXI#!bFlH  
>>  
>> NOTE: Be sure to include all text between '(' and ')' when navigating  
>> to this hot fix location!  
>>  
>> Thanks!  
>>