

Re: Mailbox store dismantled automatically

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-02/1247.html>

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Date: 02/08/05

Date: Tue, 8 Feb 2005 12:00:23 -0600

You say that obviously you think there are no disk issues, but I would counter by saying it is fairly obvious to me there is some sort of disk issue. Perhaps there isn't an issue with drive space, but you could have a drive that is going bad, you could have an issue with your controller, etc.

I'd recommend to run a full set of hardware diagnostics on your server to see if it detects anything strange. If you can't find anything, then you might consider calling PSS. These types of events are not logged without cause, so the only way to "prevent" this in the future is to find out the hardware issue and correct it.

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Ben Winzenz
Exchange MVP

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"EX Admin" <EXAdmin@discussions.microsoft.com> wrote in message
news:6A55BF47-822A-4C58-ABB0-7A7840B524CB@microsoft.com...
> Exchange 2003 server/w SP1, Windows 2003 STD with latest patch,
>
> Both of Exchange mailbox stores dismantled automatically, with event ID
> 1159, source: MSeXchangeIS Category General
> tape Error
>
> Description:
>
> Database error 0xfffffd9a occurred in function JTAB_BASE::EcUpdate while
> accessing the database "First Storage Group\Mailbox Store
>
> For more information, click http://www.microsoft.com/contentredirect.asp
>
> Click the Microsoft link on the event ID,
>
> got the following details:
>
> Details
> Product: Exchange
> ID: 1159
> Source: MSeXchangeIS
> Version: 6.0
> Component: Information Store
> Symbolic Name: msgidJetCritical
> Message: Database error {error code} occurred in function {name} while
> accessing the database "{name}".
>
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microsoft.public.exchange.admin: Re: Mailbox store dismounted automatically

> Explanation
> A critical input/output error or disk error has occurred. The database
> disk
> may be full.
>
> User Action
> If the error is disk related, increase disk space.If the problem still
> persists, contact Microsoft Product Support Services.
>
>
> Version: 6.5.6940.0
> Component: Microsoft Exchange Information Store
> Message: Database error <name> occurred in function <name> while accessing
> the database "<error code>".
>
> Explanation
> A critical input/output error or disk error has occurred. The database
> disk
> may be full.
>
>
> User Action
> If the error is disk-related, increase disk space. If the problem still
> persists, contact Microsoft Product Support Services.
>
> Obviously there are nothing wrong with hard disk related, disk space, etc.
>
> Manually mounted the store, everything is ok now. Does anyone know what
> happened to the server and how to prevent this from happening in future?
>
> Thanks,
>
> D
>