

Re: Calendar Appointments Disappear

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-02/1086.html>

From: Technosapien (*Technosapien_at_discussions.microsoft.com*)

Date: 02/07/05

Date: Mon, 7 Feb 2005 09:09:02 -0800

Thank you so much. Please see my comments below:

"Lanwench [MVP – Exchange]" wrote:

> *Technosapien wrote:*

> > *Forgive me while I rattle: Per your suggestion, we have changed our
> > Symantec AntiVirus Corporate Edition v7.60 to exclude everything in
> > <http://support.microsoft.com/?id=328841>. We are also running Veritas
> > Backup Exec v8.60. (For the record, I am suspect of both of these
> > software items– Symantec hangs when you try and view a scheduled job,
> > even after reinstalling the software, and Backup Exec doesn't see
> > some loaded media correctly.)*

>

> *I'm not a huge fan of Symantec, but BE is nice – you know they're up to at
> least 9.1 now, right? And perhaps you have bad media – or need to use the
> Veritas drivers for your tape drive(s).*

>

Problem with Veritas was with media: I reformatted the sketchy tapes and all is well. Wanted to add that Symantec had to be held back from scanning Exchange in two places: Scheduled Scan and On-Demand Scan. One pass from either of these hoses the whole Exchange system.

> > *Initial tests showed that making the
> > "328841 changes" solved the problem. We ran a whole scan, and neither
> > of our two guinea pigs' calendars were affected. However, the virus
> > scan and backup jobs run for real over the weekend, and today we
> > learned the terrible truth: Now, instead of everyone's calendars
> > completely disappearing, only those running Outlook v2003 are getting
> > completely blown out. Other versions (2000 and 2002) see only one or
> > a few appointments disappear, and not everyone is affected. I haven't
> > narrowed down if there is any method to this pathos, e.g. only
> > recurring appointments or only shared appointments*