

microsoft.public.exchange.admin: Re: You do not have permission to send to this recipient.....

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Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2005-01/3020.html>

From: Rui J.M. Silva (*rjms(nospam4me)_at_oninet.pt*)

Date: 01/21/05

Date: Fri, 21 Jan 2005 17:50:54 -0000

>From http://www.microsoft.com/exchange/techinfo/tips/Trblsht_Tip01.asp:

The four most common causes for these NDRs are the following:

a.. NDRs that contain a 5.7.1 error code occur if the Allow computers which successfully authenticate to relay check box is not selected on the Simple Mail Transfer Protocol (SMTP) virtual server.

To locate this check box:

- 1.. In Exchange System Manager, expand Servers, expand the container for your server, expand Protocols and then expand SMTP.
 - 2.. Right-click the SMTP virtual server, and then click Properties.
 - 3.. Click the SMTP virtual server's Access tab, and then click Relay.
- b.. NDRs that contain a 5.7.1 error code occur if the Domain Name System (DNS) tables are not configured correctly. Ensure that mail exchanger (MX) records point to the correct SMTP virtual server. If DNS is not configured correctly, incoming SMTP connection attempts might randomly connect to the wrong SMTP virtual server.

Although the DNS records exist that point the domain to the server running Exchange 2000, the matching recipient policy might not exist. Recipient policies control the behavior of SMTP in addition to the proxy addresses that are stamped on users. For each domain supported by your DNS configuration, there should be a recipient policy. For more information about creating or updating recipient policies, see "To create new recipient policies," later in this tip.

c.. NDRs that contain a 5.7.1 error code occur if users have e-mail addresses that were created manually but do not match any existing recipient policies. As a general rule, proxy addresses should match at least one recipient policy. For more information about creating or updating recipient policies, see "To create new recipient policies," later in this tip.

d.. 5.7.1 and 5.7.3 errors might also occur if you are using Microsoft Internet Security and Acceleration (ISA) Server 2000. If the external IP address of the server running ISA Server changes, and the IP address for the SMTP publishing rule is not updated to reflect the new IP address, an NDR

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results. In addition, if you do not restart the Isactrl service after changing the IP address in the SMTP publishing rule, an NDR results.

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Blog "subject: exchange"

<http://spaces.msn.com/members/ehlo>

"Stephen M" <smeier-spamless@primelink1.net> wrote in message news:csquq70li3u@news2.newsguy.com...

> Any idea what would generate this message? It's repeatable But seems to be
> limited to mail from one user to a particular few. FWIW I was able to send
> to this external SMTP recipient.

>

> The following recipient(s) could not be reached:

>

> Lisa Bedard Dupee on 1/20/2005 2:24 PM

>

> You do not have permission to send to this recipient. For assistance,
> contact your system administrator.

>

> MEXCH:MExchangeIS:/DC=pri/DC=domainname:exchangeservername

>

>

>

> Thanks,

>

> Steve

>

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