

# Installing Exchange Sys Manager on Win2k Pro

**Source:**

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2004-12/1304.html>

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**Date:** 12/08/04

Date: Wed, 8 Dec 2004 10:37:02 -0800

Hi Everyone,

I cannot get the Exchange 2k Sys Manager installed on Win2k Pro. I have installed the AdminPak.msi. I receive the following messages in the Exchange log:

```
regsvr32.exe -s imapadm.dll
```

```
failed, returning error code 5 (Access is denied.). ScCreateProcess  
(K:\admin\src\libs\exsetup\hiddenw1.cxx:1763)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] CInsParser::ScProcessLine
```

```
(K:\admin\src\libs\exsetup\hiddenw1.cxx:1226)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] Processing file 'd:\setup\i386\exchange\admin.ins', at or near  
line 60 (CreateProcess:C:\Program Files\Exchsrvr\bin;regsvr32.exe -s  
imapadm.dll;180000) CInsParser::ScProcessLine
```

```
(K:\admin\src\libs\exsetup\hiddenw1.cxx:486)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] Registry file name: 'd:\setup\i386\exchange\admin.ins'
```

```
CRegistryManager::ScProcessFile
```

```
(K:\admin\src\udog\setupbase\tools\regmgr.cxx:95)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] Filename = '%sourcedir%\admin' CBaseAtom::ScAddRegistryKeys
```

```
(K:\admin\src\udog\setupbase\basecomp\baseatom.cxx:1157)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] CAtomAdmin::ScAddRegistryKeys
```

```
(K:\admin\src\udog\exsetdata\components\admin\atom_admin.cxx:154)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] Leaving CAtomAdmin::ScAddRegistryKeys
```

```
[10:29:04] CBaseAtom::ScAdd
```

```
(K:\admin\src\udog\setupbase\basecomp\baseatom.cxx:860)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] Service = " " CBaseServiceAtom::ScAdd
```

```
(K:\admin\src\udog\setupbase\basecomp\basesvatom.cxx:196)
```

```
    Error code 0XC103798A (31114): An internal component has failed.
```

```
[10:29:04] mode = 'Install' (61953) CBaseAtom::ScSetup
```

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(K:\admin\src\udog\setupbase\basecomp\baseatom.cxx:775)

Error code 0XC103798A (31114): An internal component has failed.

[10:30:43] Setup encountered an error during Microsoft Exchange System Management Tools of Install component task. CBaseComponent::ScSetup

(K:\admin\src\udog\setupbase\basecomp\basecomp.cxx:1031)

Error code 0XC103798A (31114): An internal component has failed.

[10:30:43] Entering CBaseComponent::SetSubtreeComponentsToFailWithErrorInSetup

[10:30:43] Entering CBaseComponent::SetSubtreeComponentsToFailWithErrorInSetup

[10:30:43] Leaving CBaseComponent::SetSubtreeComponentsToFailWithErrorInSetup

[10:30:43] Leaving CBaseComponent::SetSubtreeComponentsToFailWithErrorInSetup

[10:30:43] CBaseComponent::ScSetup

(K:\admin\src\udog\setupbase\basecomp\basecomp.cxx:1099)

Error code 0XC103798A (31114): An internal component has failed.

[10:30:43] Leaving CBaseComponent::ScSetup

[10:30:43] CComExchSetupComponent::Install

(K:\admin\src\udog\BO\comboifaces.cxx:694)

Error code 0XC103798A (31114): An internal component has failed.

[10:30:44] Entering CCompRoot::ScPostSetup

[10:30:44] Entering ScIsDomainPrepped

[10:30:44] Checking whether the domain "/dc=com/dc=oakbaylodge" is DomainPrepped

[10:30:44] Looking for server groups

[10:30:44] Server groups found

[10:30:44] Looking for domain proxy container

[10:30:44] Domain proxy container found -- checking DomainPrep version

[10:30:44] Installed DomainPrep version is 4406; current version is 4406

[10:30:44] This domain is DomainPrepped

[10:30:44] Leaving ScIsDomainPrepped

[10:30:44] Setup completed

[10:30:44] Leaving CCompRoot::ScPostSetup

[10:30:54] CComBOIFacesFactory::QueryInterface

(K:\admin\src\udog\BO\bofactory.cxx:52)

Error code 0X80004002 (16386): No interface.

Any suggestions?

Thanks