

Re: Blank Message Bodies in OWA

Source:

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2004-06/3110.html>

From: Hal Hostetler [MVP DTS] (hhh_at_kvoa.com)

Date: 06/18/04

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Did you try the second fix listed in in KB314532:

"To resolve this issue, install the minimum required version of Internet Explorer on the server, and then restart the World Wide Web Publishing service. The minimum required version of Internet Explorer is Microsoft Internet Explorer version 5.0, but Microsoft recommends that all OWA servers be upgraded to Microsoft Internet Explorer version 5.5 Service Pack 2 (SP2) or later."

If you tried this and it didn't fix the problem, I'm hesitant to install it. I have the same symptoms except that not even Domain admins can read message bodies.

Hal

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<http://www.kvoa.com> -- "When News breaks, we fix it!"
KVOA Television, Tucson, AZ. NBC Channel 4
Got Blues? - www.badnewsbluesband.com
"David" <David@discussions.microsoft.com> wrote in message
news:B86239E5-A2AB-4FB3-BA24-D26396E7E796@microsoft.com...
> I'd like to add that I just found out that those of us with Domain admin
permissions can access the messages without a problem, so it seems to be a
permissions problem but where. As I said before, I applied the permissions
suggested on KB314532 but still nobody but accounts with Domain admin
privileges can actually see the messages.
>
> "David" wrote:
>
> > I'm running Exchange 5.5 SP4 on NT4 SP6. Using OWA end users can
successfully access the Inbox but when they open a message the body is
blank. If they click on reply or forward, when the form opens it shows the
content of the body so it is a weird situation. I was having some problems
that were fixed with KB818709, I suspect this problem started after that;
however I can't say for sure that this problem started after I applied that
fix. I have already applied the fixes recommended in KB314532 but it didn't
help. I hope somebody has an idea about what to try next. Thanks.