

## Re: Not able to Retrieve mails

**Source:**

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Installation of Exchange 2000 was a mistake because it will not use E55 databases. You need to install E55 back, restore the data from tape, copy log files to MDBDATA and the start InfoStore. If that fails opst full info from error event from App Event log.

Piyush J wrote:

- > *Problem of Domain and Exchange Server:*
- >
- > *1. On June 2nd morning the NT Server (NT 4.0) working*
- > *as PDC and Exchange Server Crashed. It gave error: kernel*
- > *missing.*
- > *2. Made a bootable floppy, and tried to boot. The*
- > *error: ntoskernel.exe not found. Please reinstall.*
- > *3. Copied the ntoskernel.exe file from other Ntserver*
- > *machine on the System Drive. The problem did not get*
- > *resolved.*
- > *4. We had an old ERD dated January 15, 2003. Using*
- > *this the system booted and asked for the password. The old*
- > *password could not be broken, and we could not get into*
- > *the system.*
- > *5. The Sam file was moved to a different location. We*
- > *were able to get into the system. The system showed only*
- > *Administrator and Guest.*
- > *6. A new setup was built as NT domain server,*
- > *Exchange, created users and mail id's. Mail services*
- > *started by late night of 2nd June. The mail was going and*
- > *coming, other than the going mail to RTP. TFS was*
- > *configured and the problem was resolved the next morning.*
- > *7. Rights for Home directories were given. The*
- > *current work was thus, restored.*
- >
- > *Recovery of Mail Pstn*
- >
- > *1. Created a new NT 4.0 server. Installed Exchange*
- > *5.5.*
- > *2. Tried to recover the old mail data from the old*

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- > *PDC , by making it a slave drive.*
- > *3. It gave the error: Inconsistent Data*
- > *4. We have the tape backup of May 27th. The data*
- > *from this was restored on a separate HDD.*
- > *5. The Information Store Services did not start.*
- > *6. We got another HDD. Win 2000 and Exchange 2000 has*
- > *been installed.*
- > *7. Now, the information serves have started, but*
- > *giving error: Database not mounted.*
- > *8.*

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Help fight spam - designate sending servers for your domain.

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