

microsoft.public.exchange.admin: Re: OWA could not access email after moving mailbox

## Re: OWA could not access email after moving mailbox

**Source:**

<http://www.tech-archive.net/Archive/Exchange/microsoft.public.exchange.admin/2004-02/2255.html>

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**From:** Dan Townsend [MSFT] (*dtown\_at\_online.microsoft.com*)

**Date:** 02/15/04

Date: Sat, 14 Feb 2004 23:50:34 -0600

IIS doesn't redirect persay – it accesses DS on 5.5 Server A via RPC calls and then it says I don't have that Server B does. IIS then connects to IS on Server B via RPC calls.

Your best bet is to get a netmon and I could look at it. Set the buffer to 10MB so it doesn't drop any packets. Start trace – wait about 15 seconds then open the browser to OWA – let it fully fail – wait another 15 seconds then stop trace.

I'll be here for about 6 more hours if you wanna zip the capture and upload it to <ftp://ftppss.microsoft.com/Incoming/Mail/>

Just post the name of the file once you upload.

--

Hope that helps,

Dan Townsend

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"Jessica" <anonymous@discussions.microsoft.com> wrote in message news:105e401c3f386\$25200ad0\$a001280a@phx.gbl...

> I checked the server redirect from performance monitor.

> It does not show any bytes count at the time I try to

> access through OWA.

> OWA gives the message "unable to get in Mailbox". So what

> I think is its not redirecting through IIS by some reason.

>

> Jessica

>

> >-----Original Message-----

> >Yes it should redirect.

> >

> >You would look at the RPC traffic and see if goes to the

> > 5.5 server and then

> >to the new server.

> >

> >--

> >Hope that helps,

Re: OWA could not access email after moving mailbox

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> >Dan Townsend  
> >  
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> >Use of included script samples are subject to the terms  
> specified at  
> ><http://www.microsoft.com/info/cpyright.htm>  
> >  
> >"Jessica" <anonymous@discussions.microsoft.com> wrote in  
> message  
> >news:1089c01c3f37c5f3bellc0\$a401280a@phx.gbl...  
> >> Thanks Dan  
> >> Yes, they are still using the OWA 5.5 interface. Are  
> they  
> >> supposed to be redirected automatically to their new  
> >> server? How can I check this using the network capture?  
> >>  
> >> Jessica  
> >>  
> >> >-----Original Message-----  
> >> >Are they still using the OWA 5.5 interface? If so I'd  
> >> get a network capture  
> >> >and make sure its getting redirected to the new box.  
> If  
> >> the Outlook  
> >> >profiles redirected automatically then OWA should  
> >> function as long as the  
> >> >box running it has full connectivity to the new  
> server.  
> >> >  
> >> >--  
> >> >Hope that helps,  
> >> >Dan Townsend  
> >> >  
> >> >This posting is provided "AS IS" with no warranties,  
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> >> ><http://www.microsoft.com/info/cpyright.htm>  
> >> >  
> >> >"Jessica" <anonymous@discussions.microsoft.com> wrote  
> in  
> >> message  
> >> >news:7f9e01c3f37356a1a6850\$7d02280a@phx.gbl...  
> >> >> Recently I moved few mailboxes from exchange 5.5 to  
> >> >> exchange 2k server within the same site and domain.  
> >> Moved  
> >> >> mailboxes are working fine with ms-outlook but users  
> >> >> could not access their mailbox from OWA. Both of the  
> >> >> exchange servers are working fine for inbound and  
> >> >> outbound emails and users having their mailbox in  
> ex5.5  
> >> >> can still access their mailbox through OWA.  
> >> >>

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> >> >> I believe that I may need to do some extra
> >> configuration
> >> >> to redirect mailboxes.
> >> >> Please help me...?
> >> >>
> >> >> Jessica
> >> >
> >> >
> >> >
> >> >.
> >> >
> >
> >
> >.
> >
```