

# Re: General mail failure when sending e-mail from Excel

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*Source:* <http://www.tech-archive.net/Archive/Excel/microsoft.public.excel.misc/2005-08/msg08678.html>

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- *From:* "Adrienne" <[Adrienne@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Adrienne@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Mon, 29 Aug 2005 07:16:07 -0700
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Thank you for replying. The Send Mail add-in on that website that you suggested was really neat. It worked wonderfully on two computers that I tested it on. But, when I tried it on the computer that I can't use native Send To tool on, it didn't work. After I selected what I wanted to send and clicked the GO button on the utility nothing happened. A new Excel message didn't open up, and I didn't get any type of error message. Also, I can use Send To tool from Word and Power Point just fine, so it doesn't appear to be an Outlook problem. Any other suggestions or advice would be greatly appreciated. Thanks!

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Regards,  
Adrienne

"Alan" wrote:

- > Ron De Bruin MVP is the expert on all things e-mail,
- > <http://www.rondebruin.nl/>
- > Regards,
- > Alan.
- > "Adrienne" <[Adrienne@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Adrienne@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message
- > [news:A6EE78DF-4963-42D1-9F39-FA9ED727D308@xxxxxxxxxxxxxxxxxxxx](mailto:news:A6EE78DF-4963-42D1-9F39-FA9ED727D308@xxxxxxxxxxxxxxxxxxxx)
- >> Hello everyone! I am having a problem using the Send To function in
- >> Microsoft Excel 2003. When I go to File, Send To, Mail Recipient(As
- >> Attachment) I get an error message that says "General mail failure. Quit
- >> Microsoft Excel, restart the mail system, and try again ". I have closed
- >> Outlook and opened it back up many times already and it doesn't help
- >> anything. My OS is Windows XP SP2 and I have Office 2003 SBE. It doesn't
- >> appear to have anything to do with the size of the document I am trying to
- >> send. Does anyone have any suggestions? Thank you for your help.
- >> --
- >> Regards,
- >> Adrienne
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- *Follow-Ups:*
  - ◆ *Re: General mail failure when sending e-mail from Excel*
    - ◇ *From:* Ron de Bruin
  
- *References:*
  - ◆ *General mail failure when sending e-mail from Excel*
    - ◇ *From:* Adrienne
  - ◆ *Re: General mail failure when sending e-mail from Excel*
    - ◇ *From:* Alan
  
- Prev by Date: *Re: Run time error 9 : Subscript out of range*
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