

Re: Timeout problems

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I am assuming that the time out is a scripting timeout on your browser. As a test, try this:

1. Have the server receive the request from the user, begin processing it on another thread, return control back to the client (a progress display of sorts.)
2. Have the client check on the status of the sql process every few seconds, say every 15.
3. If the process is complete, display the results.

"John Clennett" <John.Clennett@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:9ACCE70A-1DD4-4CF7-862A-3490875F730B@xxxxxxxxxxxxxxxxxxxx

We are experiencing timeout problems with 2 of the reports on our website at present.

Basically what is happening is , we have a request to the SQL Server database to run a stored procedure to return the data. Some of the requests are quite complicated & we expect them to take some time so we have increased our database & web timeouts to 600 secs in the web.config <httpRuntime executionTimeout="600" />

We have run the stored procedures via Enterprise Manager on our test platform & tuned them, one returns in 3.5 to 4 minutes the other sub 1 second, but when we run the reports via the web pages on the live system they timeout .

I don't think it's the database timing out, although we can't test that 100% as we don't have access to it, but feel it's some issue with the web server.

Any advise on what may be causing the problem would be gratefully

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received.

Thanks,
John