

RE: ASP.NET 2.0 Crystal reports failing on server

Source:

<http://www.tech-archive.net/Archive/DotNet/microsoft.public.dotnet.general/2006-03/msg01000.html>

- *From:* Jason Richmeier <jsr@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 24 Mar 2006 08:27:02 -0800
-

I am not certain that this is the solution but I will take a stab at it.

I have had too many headaches with Crystal Reports to remember so I feel your pain. That is neither here nor there though.

One question I have is whether or not Visual Studio is installed on the production server. I think the Crystal Reports library that is distributed for free (version 10.x that you are using) is bundled with Visual Studio 2005 (and not the .NET framework). If only the .NET framework has been installed on the production server (and not Visual Studio 2005), then I would guess that the Crystal Reports library is missing (which is what the error appears to be stating). You should be able to copy the assembly to the GAC on the production server and everything should work fine.

Now, if you are using things such as the CrystalReportViewer control, there will be another set of problems when deploying it to the server (you won't be able to simply copy the project to the server without some additional configuration...at least that is what happened to me). If you are like me and have decided to ditch the viewer control and export the reports to PDF format through code, no additional configuration should be necessary.

I hope this has helped some and not confused the issue.

Jason Richmeier

"Mike" wrote:

Hi

We are developing an ASP.NET 2.0 application and using the in built Crystal report system that it comes with.

We have everything running fine on our development server but when we publish the site to our production server – as soon as we visit the site to test it we get a horrible message from crista reports that we just dont understand as below

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RE: ASP.NET 2.0 Crystal reports failing on server

Configuration Error

Description: An error occurred during the processing of a configuration file required to service this request. Please review the specific error details below and modify your configuration file appropriately.

Parser Error Message: Could not load file or assembly 'CrystalDecisions.Web, Version=10.2.3600.0, Culture=neutral, PublicKeyToken=692fba5521e1304' or one of its dependencies. The system cannot find the file specified.

Source Error:

```
Line 53: <error statusCode="404" redirect="/ErrorMsg/FileNotFound.htm"/>
Line 54: </customErrors>
Line 55: <httpHandlers><add verb="GET" path="CrystalImageHandler.aspx"
type="CrystalDecisions.Web.CrystalImageHandler, CrystalDecisions.Web,
Version=10.2.3600.0, Culture=neutral,
PublicKeyToken=692fba5521e1304"/></httpHandlers></system.web>
Line 56: </configuration>
```

Is this some type of Licencing issue ? Does it need to have a separate runtime Licence applied to the server ?

Any ideas ?

Thanks

Michael