

Generic windows error message

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<http://www.tech-archive.net/Archive/DotNet/microsoft.public.dotnet.framework.windowsforms/2006-01/msg00652.h>

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 - *Date:* Sun, 29 Jan 2006 00:55:58 -0000
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I've built a windows app on .NET 2.0. I have a few users that run it without issue. One user reports that it immediately pops up the standard windows window that reports:

<program> has encountered a problem and needs to close. We are sorry for the inconvenience.

What does this possibly mean ? How can I trace the problem?

NB. I have a "run in debug mode" option which writes to a debug log file but even that is not generated.

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