

Re: Poor NG Support....

Source:

<http://www.tech-archive.net/Archive/DotNet/microsoft.public.dotnet.framework.aspnet/2006-09/msg01658.html>

- *From:* "JeffP@Work" <jpgmt_at_sbcglobal_dot_net>
 - *Date:* Wed, 13 Sep 2006 08:53:36 -0700
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Dear Marina,

I too don't think that Microsoft (MS) is required to answer posts.

I do think that ALL posts deserve an answer, EVEN IF IT IS A CONFUSING QUESTION, TOO MUCH OR NOT ENOUGH INFO, WHATEVER.

If a question isn't clear or there are many solutions to a common problem and it's apparent that the person didn't Ask.com or Google or search the NG for their answer, they deserve at least that much of a response, it only takes a moment.

Even when people post to the wrong NG, it only takes a moment to post that you think their question is not appropriate for a particular NG and maybe include a suggestion as to a better NG.

The only posts that don't require a response are spam or adverts.

JeffP...

"Marina Levit [MVP]" <someone@xxxxxxxxxx> wrote in message [news:O\\$UIxu01GHA.324@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:O$UIxu01GHA.324@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

I don't think MS is required to answer the posts, unless the email comes from an MSDN subscriber (at least this is my recollection).

In general, this is a peer to peer newsgroup, with people just using their own time to help out. A lot of times posts do not get answered for reasons having to do with the post (too long, not enough information, doesn't make sense, question isn't clear).

"JeffP@Work" <jpgmt_at_sbcglobal_dot_net> wrote in message <news:uGZ7Os01GHA.3516@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Is this a holiday week?

There are way too many unanswered posts!

Re: Poor NG Support....

I dont' care if the person asked a dumb or un-comprehensible question, they deserve a response even if it is to clarify or re-state their question and offer a suggestion.

Hang in there posters, hopefully our questions will be answered.

JeffP....