

# RE: ASP.NET Requests Queued and IIS Restarting

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<http://www.tech-archive.net/Archive/DotNet/microsoft.public.dotnet.framework.aspnet/2004-03/7784.html>

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**From:** Steven Cheng[MSFT] (*v-schang\_at\_online.microsoft.com*)

**Date:** 03/25/04

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Hi Chris,

Thanks for posting here. From your description, you found that once or twice a day their will occur over 4 million queued requests in your asp.net web application when the actually connected user are much less than the value which cause the IIS server terminate. Also there is a ISAPI installed on the server ,yes?

As for this problem, I've some further questions on it:

1. What's the server's os version and are you using IIS5 or IIS6?
2. AS you mentioned the ISAPI, then have you tried stop using this ISAPI to see whether the problem still remains.
3. Also, you can try creating a new simple web application on the server(with the ISAPI) using to see whether such a simple app still suffer the issue.

I'm not sure whether you've read the following tech article, may be it'll be helpful for troubleshooting

#ASP.NET Performance Monitoring, and When to Alert Administrators

[http://msdn.microsoft.com/library/en-us/dnaspp/html/monitor\\_perf.asp?frame=true](http://msdn.microsoft.com/library/en-us/dnaspp/html/monitor_perf.asp?frame=true)

In addition, looking at the nature of this issue, it would require intensive troubleshooting which would be done quickly and effectively with direct assistance from a Microsoft Support Professional through Microsoft Product Support Services. You can contact Microsoft Product Support directly to discuss additional support options you may have available, by contacting us at 1-(800)936-5800 or by choosing one of the options listed at <http://support.microsoft.com/default.aspx?scid=sz:en-us:top>. If this is not an urgent issue and your would like us to create an incident for you and have Microsoft Customer Service Representative contact you directly, please send email to (remove "online." from this no Spam email address): <mailto:dscommhf@online.microsoft.com> with the following information,  
\*Include "Followup: <Tomcat IssueID>" in the email Subject.  
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Regards,

Steven Cheng  
Microsoft Online Support

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