

Re: WMI Win32_PerfFormattedData hosed – how to fix?

Source:

<http://www.tech-archive.net/Archive/Development/microsoft.public.win32.programmer.wmi/2007-01/msg00068.htm>

- *From:* Chris Richards <gizmo@xxxxxxxxxxxxxxx>
 - *Date:* Mon, 22 Jan 2007 16:32:44 -0600
-

Thank you.

I have tried the items mentioned below with no success. I am sending you the logs as requested.

Later,
Chris

Manbinder Pal Singh [MSFT] wrote:

I would recommend you to try again the following steps.

1. Clean all logs (delete all) and event log after taking backup in case you need it later.
2. net stop winmgmt and net start winmgmt
3. see if the above two fixes your problem
4. Otherwise try each operatino below one by one and see the logs and the event log and tell if there is any winmgmt or ADAP message.
5. winmgmt /clearadap
6. winmgmt /resyncperf

Send the wmiadap.log , winmgmt log and if any events are there in event log.

Thanks,
Manbinder Pal Singh

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"Chris Richards" <gizmo@xxxxxxxxxxxxxxx> wrote in message
<news:eLp%23D3cPHHA.2340@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Well, reinstalling the service pack didn't fix it either.

I guess I'm going to have to break down and spend \$200 to call Microsoft. :(

Later,
Chris

Chris Richards wrote:

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Yes, I did try rerunning the commands. I haven't tried reinstalling the service pack. I'll give that a shot.

Thanks

Later,
Chris

joseomjr@xxxxxxxx wrote:

After you re-registered did you try running those commands? Maybe try re-installing the service pack?

Chris Richards wrote:

Ok, maybe we are attacking this problem from the wrong end.

It doesn't look like ANY of the classes that are provided via wbemperf.dll or wmicookr.dll are in the registry.

I've done:

```
regsvr32 wbemperf.dll
```

and

```
regsvr32 wmicookr.dll
```

and both commands completed successfully.

So, any ideas on what could be allowing the DLLs to successfully register, yet prevent the class information from properly registering?

BTW, thanks for all your help so far.

Later,
Chris

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joseomjr@xxxxxxxxxx
wrote:

You can
always try
deleting the
repository
data which
WMI will
rebuild
on its own
from the
MOF files.

C:\WINDOWS\system32\wbem\Repository\FS

Chris
Richards
wrote:

I've
been
working
on
an
ATL
client
to
talk
to
WMI.

In
the
course
of
working
on
this,
I
was
investigating
the
Win32_PerfFormattedData_PerfOS_Processor
class
and
had
started
getting
some

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data
under
the
debugger
when
I
lost
power.

When
I
came
back
up,
my
WindowsXP
machine
appeared
to
come
up
clean
(didn't
try
to
run
chkdsk
on
the
way
up)
but
just
to
be
sure
I
manually
ran
chkdisk
to
check
for
problems.
None
were
reported.

Since
the
crash,

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I haven't been able to get data on Win32_PerfFormattedData_PerfOS_Processor, Win32_PerfRawData_PerfOS_Processor, or indeed any of about 24 total classes in these same families. WMIDiag reports an error 0x80041010 enumerating these classes. I have tried repairing the WMI registry by following the instructions listed at <http://windowsxp.mvps.org/repairwmi.htm> but have had no luck. All of

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the
classes
that
are
giving
me
problems
appear
to
belong
to
wmicookr.dll
(which
exists
in
%systemroot%\system32\wbem
and
which
I
have
re-registered)
and
are
enumerated
in
WMI.MOF
(which
also
exists,
and
which
I
have
also
re-registered).

I'm
at
a
complete
loss
here,
and
I
do
NOT
want
to
have
to
reinstall

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this
entire
machine
just
so
I
can
fix
this.

One
other
observation
is
that
I
have
a
little
program
which
enumerates
the
performance
registry
keys
in
the
Performance
Registry
Interface.

Prior
to
this
crash,
I
had
a
whole
huge
list
of
keys.
Since
this
crash,
I
have
many
fewer

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keys,
and
the
last
key
enumerated
appears
to
only
be
partially
there.

Any
help,
ideas,
suggestions,
pointers?
I've
been
fighting
with
this
for
two
days.
This
does
not
seem
to
be
a
unique
problem
either.
I've
seen
numerous
references
to
the
0x80041010
error,
or
0x80041002,
which
I've
also
seen,
without

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any
successful
resolutions.

Thanks
in
advance