

# Remote Tapi provider client troubles

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*Source:*

<http://www.tech-archive.net/Archive/Development/microsoft.public.win32.programmer.tapi/2008-07/msg00081.html>

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  - *Date:* Wed, 16 Jul 2008 02:06:21 -0700 (PDT)
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Hi everyone,

I've setup remote tapi provider on half a dozen clients (Windows XP Professional) to connect to a third party server (Windows Server 2003 R2) hosting an LG-Nortel TSP.

All machines are in same domain and permission are properly configured on PBX lines exposed by LG-Nortel TSP.

So far so good, anything works as expected except for the two troubles below.

1. Sometimes lines are not available on client machines. Clients works fine for a months or more, and then suddenly the line disappear. If I run tcmsetup again the lines come back. Looks like the configuration written by tcmsetup sometimes get lost for a reason I can't figure out.

2. Sometimes a standard user see all the lines, like Administrator does. I suspect this happens after I remotely login (via Remote Desktop) as Administrator for maintenance tasks. Rebooting the PC fix the problem.

Kind regards,  
Corrado

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