

Re: "Edit Users..." Menu Item Disabled in Telephony Management Sna

Source:

<http://www.tech-archive.net/Archive/Development/microsoft.public.win32.programmer.tapi/2006-12/msg00232.html>

- *From:* "Anthony M. Davis" <tony@xxxxxxxxxxxxxxxx>
 - *Date:* Fri, 29 Dec 2006 14:15:18 -0500
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Lukas,

On the member server, make sure the domain account you are using to log on is a member of the local Administrators group on that machine. (Computer Management -> Local Users and Groups -> Groups->Administrators).

Tony

"Lukas Petrik" <Lukas.Petrik@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:4E238C58-E4EE-488E-8ED0-196D4ACA21AB@xxxxxxxxxxxxxxxx>

Hello It looks that I have the same problem as you Thony. I have Small Business 2003 and I am unable to acces "Edit Users". When I try it on domain controller I have this problem to also when I try to change something on member server with domain account I cannot change anything. But when I log on to that server with using local account it works perfectly, but not for domain accounts and that is what i need. I have no advice about this problem. I just need solution like you. I will be very grateful for any advice...

Lukas

"Anthony M. Davis" wrote:

Thanks, Andreas. I'm still struggling, but just to give you all an update...

Running "tapicfg show" revealed that I had no Active Directory TAPI application directory partitions (See "TAPI and Active Directory"), so I ran "tapicfg install" and successfully installed one. But this didn't change a thing as far as being able to access "Edit Users..."

Re: "Edit Users..." Menu Item Disabled in Telephony Management Sna

I then discovered the tsecimp utility so I figured maybe I could use it as an alternative to the "Edit Users..." command. So I created a test XML file and ran "tsecimp -v" to verify the XML, but received the following message in the resulting error log:

"The device with address 316 can not be remotely assigned."

I get the same message for any address, including the ones exposed by the TSP's that come with Windows.

Tony

"Andreas Marschall [MVP TAPI]" <Andreas.Marschall@xxxxxxxxxx> wrote in message news:ux5vInUHHHA.1188@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

"Anthony M. Davis" <tony@xxxxxxxxxxxxxxxx> schrieb im Newsbeitrag news:OB0EOEPHHA.1252@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I've set up a Windows 2003 Server machine as a Telephony Server and changed the logon account for the Telephony service from LocalSystem to a domain account with Administrative privileges on the local machine (as described in "HOW TO: Install and Configure Telephony Server for Client Access.")

However, I'm unable to assign users to lines using the method outlined in "To assign a telephony user to a line or phone" because the "Edit Users..." menu item in the Telephony MMC snap-in is disabled. I even temporarily bumped up the service logon account to Domain Admins, but same result.

Why is this bugger disabled? (BTW, it's disabled for ALL providers,

Re: "Edit Users..." Menu Item Disabled in Telephony Management Sna

not
just
the the third-party TSP I've been working
with.)

Anthony,
a similar issue was discussed here before but AFAIK there
was no
solution
reported:

http://groups.google.com/group/microsoft.public.win32.programmer.tapi/browse_thread/thread/3a1b1b1b1b1b1b1b

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Best Regards

Andreas Marschall

Microsoft MVP for TAPI / Windows SDK

TAPI / TSP Developer and Tester

My TAPI and TSPI FAQ:

http://www.I-B-A-M.de/Andreas_Marschall's_TAPI_and_TSPI_FAQ.htm

My Toto® Tools (a collection of free, mostly TAPI related
tools):

http://www.i-b-a-m.de/Andreas_Marschall's_Toto_Tools.htm

TAPI development around the world (Frappr! map):

<http://www.frappr.com/TAPIaroundTheWorld>

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